

## Do you feel that you have been treated unfairly?

If you believe that you have been treated unfairly, you may file a complaint.

Complaints may be filed by any person who believes that he or she has been excluded from participation in, been denied the benefits of, or otherwise subjected to discrimination under any service, program, or activity of the Genesee Transportation Council, and believes the discrimination is based upon race, color, national origin, gender, age, disability, economic status, or limited English proficiency. All complaints will be investigated.

A complaint must be submitted within 180 days of the alleged discriminatory act.

Federal laws prohibit a recipient of federal funds from retaliating against any person who has made a complaint, testified, assisted, or participated in any manner in an investigation, proceeding, or hearing.

Any person alleging discrimination may file a written or oral complaint with the Rochester Genesee Regional Transportation Authority, as the host agency of GTC:

Rochester Genesee Regional  
Transportation Authority  
1372 East Main Street  
Rochester, New York 14609  
Attention: Civil Rights  
585-654-0200  
585-224-8509 (TDD)  
customerservice@rgrta.com

## How do I find out more?

Contact us with your questions or comments:

Genesee Transportation Council  
50 West Main Street  
Suite 8112  
Rochester, New York 14614

Call: 585-232-6240

Fax: 585-262-3106

E-mail: [contactgtc@gtcmpo.org](mailto:contactgtc@gtcmpo.org)

Visit our website: [www.gtcmpo.org](http://www.gtcmpo.org)

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**“NO PERSON IN THE UNITED STATES SHALL, ON THE GROUND OF RACE, COLOR, OR NATIONAL ORIGIN, BE EXCLUDED FROM PARTICIPATION IN, BE DENIED THE BENEFITS OF, OR BE SUBJECTED TO DISCRIMINATION UNDER ANY PROGRAM OR ACTIVITY RECEIVING FEDERAL FINANCIAL ASSISTANCE.”**

(Title VI of the Civil Rights Act of 1964)

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**GENESEE TRANSPORTATION COUNCIL**

June 2011

**GENESEE TRANSPORTATION COUNCIL**



**Fair Treatment  
for Everyone**

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**Your rights  
under Title VI  
of the  
Civil Rights Act  
of 1964**

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## Know your rights

You have the right to be treated fairly during the transportation planning process. Federal law prohibits discrimination. This law is known commonly as Title VI.

The phrase “title six” refers to a section of the Civil Rights Act of 1964 (Title VI) that prohibits discrimination on the basis of race, color, national origin, gender, age, disability, or socioeconomic status in any program or service that receives federal funds.

The Genesee Transportation Council knows how important it is to make sure that the work it does is fair and meets all the requirements of Title VI.

## What is GTC?

The Genesee Transportation Council (GTC) guides transportation planning and oversees transportation investment in the nine-county Genesee-Finger Lakes Region, which includes Genesee, Livingston, Monroe, Ontario, Orleans, Seneca, Wayne, Wyoming, and Yates Counties. GTC works cooperatively with local governments, transit providers, and New York State to set priorities for transportation needs. This process enables our area to receive millions of dollars annually in federal transportation funding. Our roads, bridges, bikeways, sidewalks, and transit systems depend upon these critical federal dollars.

## Our policy

The Genesee Transportation Council assures that all of the services, programs, and activities we provide are administered fairly, without regard to race, color, national origin, gender, age, disability, or economic status. The Genesee Transportation Council also makes efforts to prevent discrimination through the impacts of its programs on minority and low-income populations. In addition, GTC takes reasonable steps to provide meaningful access to programs for persons with limited English proficiency.

## How does Title VI affect GTC’s activities?

The Genesee Transportation Council prohibits all discriminatory practices, such as:

- Denying services or delivering inferior service to individuals because of their race, color, national origin, gender, age, disability, or economic status.
- Treating individuals differently because of their race, color, national origin, gender, age, disability, or economic status. Examples could include not providing the same level of information or customer service.
- Denying membership on transportation planning or advisory bodies because of race, color, national origin, gender, age, disability, or economic status.

## How can I learn about and get involved in GTC’s programs?

One of the best ways to help ensure that the transportation system meets your needs is to stay informed and to be involved in the transportation planning decision-making process.

The Genesee Transportation Council provides the public with full access to key decisions and the information upon which they are based.

GTC encourages the involvement of interested groups and the general public during the development of its transportation plans and programs.

The Genesee Transportation Council’s public participation process is designed to give you the opportunity to participate in critical transportation programs, plans, and decisions.

All Committee and Board meetings are open to the public. Meeting schedules, agendas, and minutes are published on the GTC website at:

[www.gtcmpo.org](http://www.gtcmpo.org)