appendix a referenced resources

Rochester Pedestrian Wayfinding Study Referenced Resources

Existing Location Maps:

- 1. Pedestrian Routes
 - a. Genesee Riverway Trail Trail Location Map (PDF) & Design Manual
 - b. Heritage Trail Trail Location Map (PPT) & Use W Main St. dwgs Berg. Project
 - c. Skyway Location map (PDF)
 - d. Bicycle Route Location and Prioritization map (PDF)
 - e. Erie Canalway Trail Location Map (PDF)
- 2. Sign System:
 - a. Vehicular Signs (CPA/Corbin) Sign Locations (GIS) & Design Standards
- 3. Existing/Planned Wayfinding Elements
 - a. Destinations 'Welcome to Downtown Rochester' Map-PDF [attractions differ from GRT map]
 - b. Historic Districts Preservation District Maps (PDF)
 - c. Downtown Parking map of surface, underground and above ground garages
 - d. Downtown Nightlife/Restaurants Map (PDF)
 - e. Development Sites Location Map (PDF)

Location Maps:

- 1. RGRTA
- 2. Downtown Circulation Study
- 3. Midtown Streets Re-Alignment
- 4. Circulator Study
- 5. Bicycle Master Plan Amenities
- 6. Aqueduct/Historical Canal District

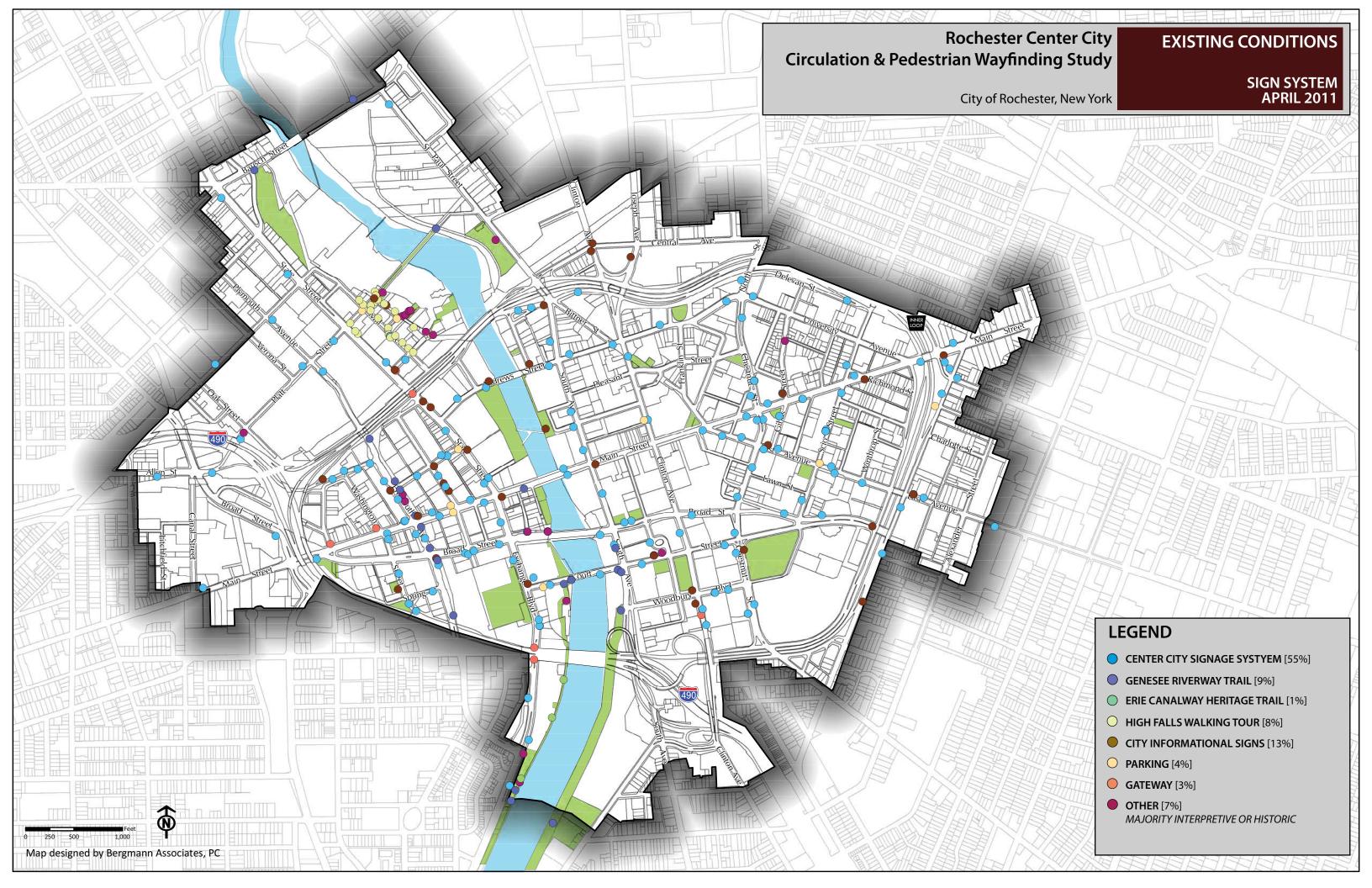
Existing Sign Standard Manuals

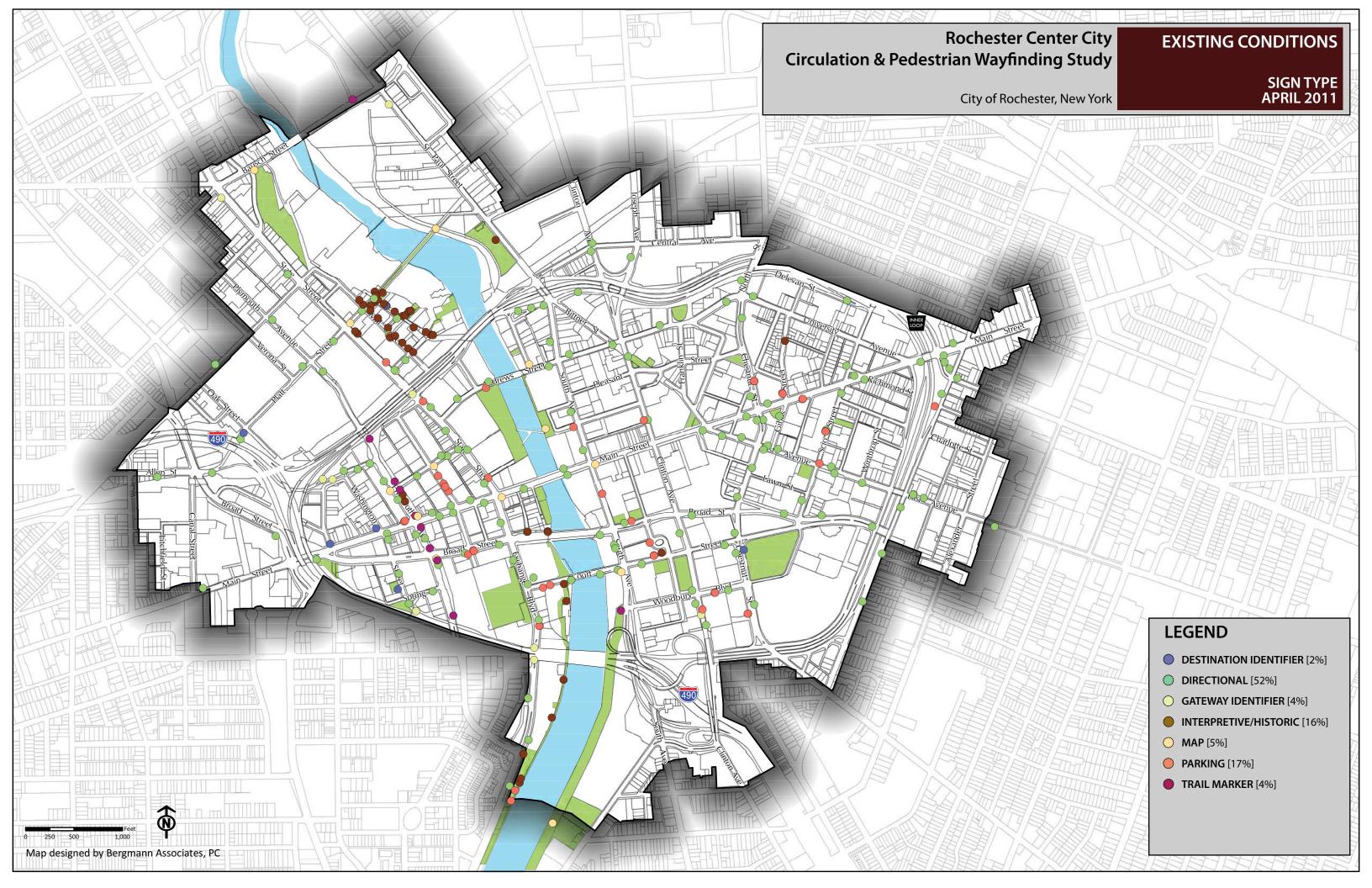
Genesee Riverway Trail Signage Center City Signage System

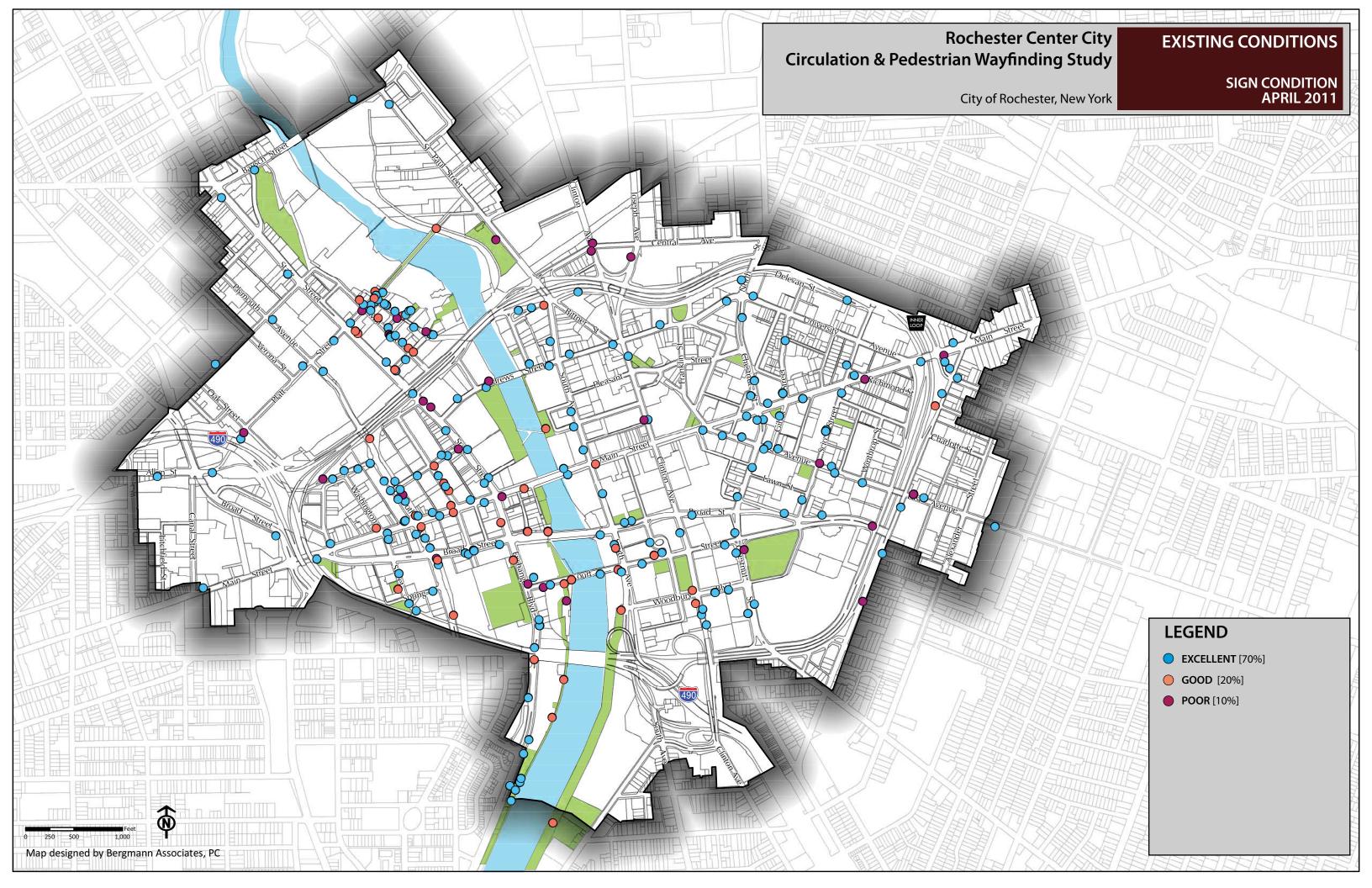
Reports

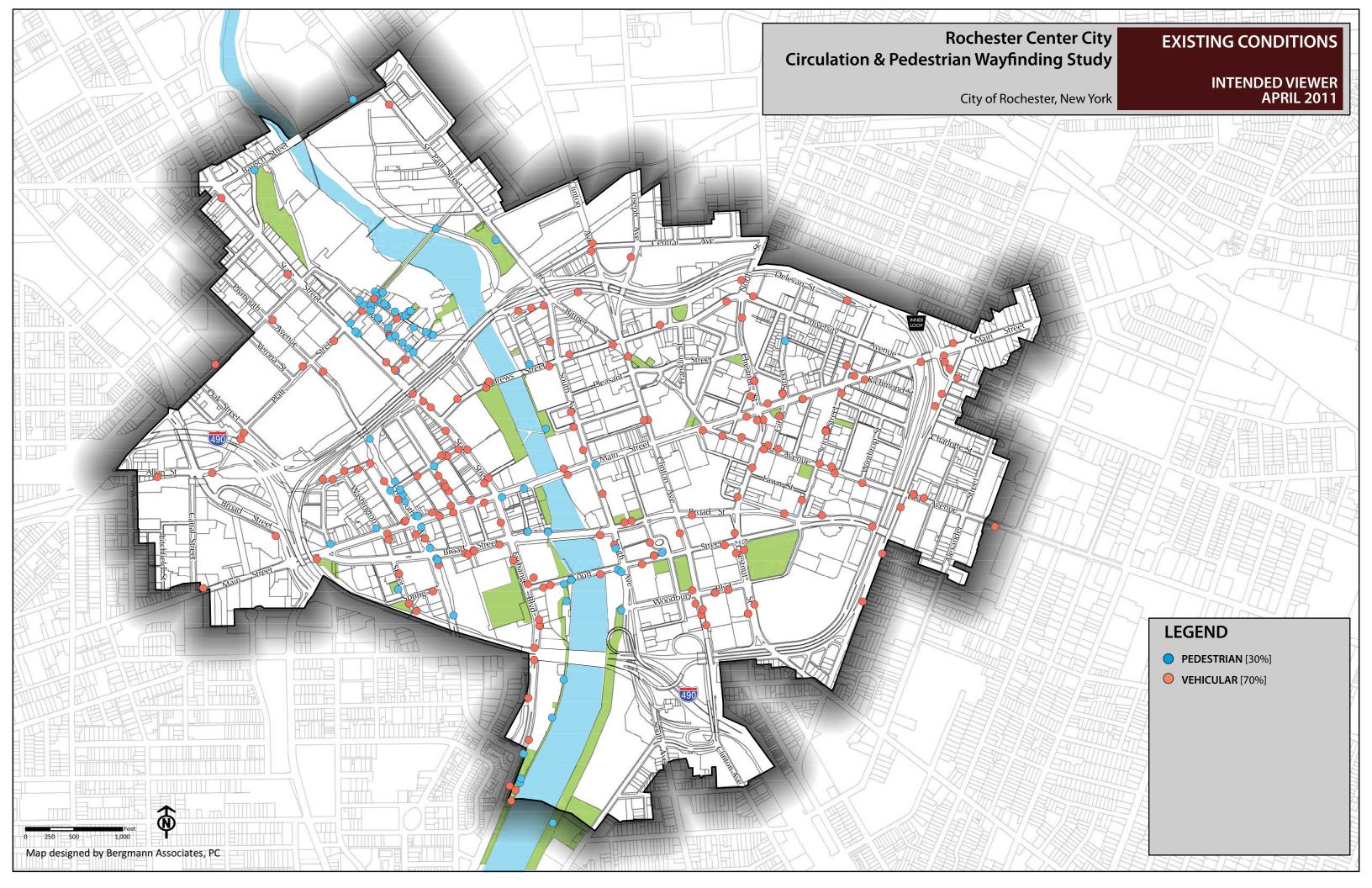
2008 Vision Plan – RRCDC Center City Master Plan 2003 Rochester Comprehensive Plan 2010

appendix bexisting condition maps









appendix c final schematic design package



Design Consultants

400 Market Street Suite 300 Philadelphia, PA 19106

TEL 215 829 9414 FAX 215 829 9066 www.cloudgehshan.com



The City of Rochester

Pedestrian sign system and wayfinding

Schematic Design May 11, 2012

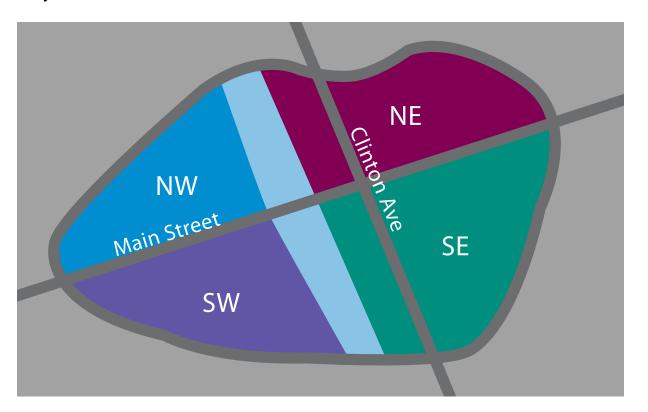


ENVIRONMENTAL AUDIT 1.2

Organizing Features

The Quadrants

City of Rochester – Downtown



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Date	Revisions	Scale
		As noted

1.3 ENVIRONMENTAL AUDIT

The Quadrants and Districts

NorthWest



SouthWest

NorthWest

High Falls **Cascade District Four Corners District**

SouthWest

Canal District Corn Hill

NorthEast

St. Paul Quarter St. Joseph's Park **Grove Place**

SouthEast

Washington Square Manhattan Square East End Midtown

Organizing Features

The city has been organized into four quadrants with river and Main Street as the organizing structure. The river and Main Street should always be featured prominently as an organization feature.

The districts have been realigned so that none of them cross over Main Street or the river with the exception of Midtown.

Midtown only in the SouthEast Quadrant and extend St. Paul Quarter and St. Joseph Park districts to Main Street.

SouthEast

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1.4

ENVIRONMENTAL AUDIT

Organizing Features

Information Architecture – Destinations

City – black & gold

City of Rochester

Quadrants - colors as noted

Districts - color/no color

NorthWest

High Falls **Cascade District**

Four Corners District

SouthWest

Canal District Corn Hill

NorthEast

St. Paul Quarter St. Joseph's Park

Grove Place

SouthEast

Washington Square Manhattan Square

East End Midtown SE

Central Library

GeVa Theater

Clinton Square Garage

Court Street Garage

Destinations

Center at High Falls

City Hall Frontier Field

Genesee Crossroads Garage

High Falls Garage

Hochstein School of Music

Reynolds Arcade (Traffic Court)

Sister Cities Garage U.S. Federal Building Blue Cross Arena

City Public Safety Building

Civic Center Garage Corn Hill Landing

Hall of Justice/Courts

Monroe County Office Building

Riverside Festival Site

Downtown Information Center Harro East Thtr and Ballroom **MCC Damon City Campus** Mortimer Street Garage

Parking Garage

SUNY Brockport Metro Campus

YMCA Metro Center

Little Theater SUNY Educational Opp Center

Midtown

NYS Appellate Court Library **Riverside Convention Center**

Kodak Hall at Eastman Theater

RoCo Art Center

Scio Street Garage

The Strong

South Avenue Garage

Visit Rochester

Washington Square Garage

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1.5 ENVIRONMENTAL AUDIT

Destinations – Copy fitting

Destinations

Copy that extends past the pink line will not fit on signs without being abbreviated.

Center at High Falls
City Hall
Frontier Field
Genesee Crossroads Garage
High Falls Garage
Hochstein School of Music
Reynolds Arcade (Traffic Court)
Sister Cities Garage

U.S. Federal Building

Blue Cross Arena
City Public Safety Building
Civic Center Garage
Corn Hill Landing
Hall of Justice/ Courts
Monroe County Office Building
Riverside Festival Site

Downtown Information Center
Harro East Thtr and Ballroom
MCC Damon City Campus
Mortimer Street Garage
Parking Garage
SUNY Brockport Metro Campus
SUNY Educational Opp Center
YMCA Metro Center

Clinton Square Garage
Court Street Garage
GeVa Theater
Kodak Hall at Eastman Theater
Little Theater
Midtown
NYS Appellate Court Library
Riverside Convention Center
RoCo Art Center
Scio Street Garage
The Strong
South Avenue Garage
Visit Rochester
Washington Square Garage

Central Library

Abbreviations

High Falls
City Hall
Frontier Field
Genesee Crossroads Garage
High Falls Garage
Hochstein School/Hall
Reynolds Arcade/Traffic Crt
Sister Cities Garage
U.S. Federal Bldg

Blue Cross Arena
City Public Safety Bldg
Civic Center Garage
Corn Hill Landing
Hall of Justice/ Courts
Monroe County Office Bldg
Riverside Festival Site

Downtown Info Ctr

Harro East Thtr and Ballroom

MCC/Damon Ctr

Mortimer Street Garage

Parking Garage

SUNY Brockport

SUNY Educational Opp Ctr

YMCA Metro Center

Central Library
Clinton Square Garage
Court Street Garage
GeVa Thtr
Eastman Schl/Thtr
Little Thtr
Midtown
NYS Appellate Court Library
Riverside Convention Ctr
RoCo Art Ctr
Scio Street Garage
Strong Museum
South Avenue Garage
Visit Rochester
Washington Square Garage

Abbreviations

If an abbreviation is used for one destination then it should be used consistently throughout the system, such as Ctr for Center.

Other destinations should be shortened to understandable terms that the visitor will understand. An example would be to change Rochester Rhinos Soccer Stadium to Soccer Stadium.

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1.6

ENVIRONMENTAL AUDIT

Information Architecture

NorthWest

High Falls
Cascade District
Four Corners District

SouthWest

Canal District
Corn Hill

NorthEast

St. Paul Quarter
St. Joseph's Park
Grove Place

SouthEast

Washington Square Manhattan Square East End Midtown SE

Organizing Features

Quadrants - colors as noted

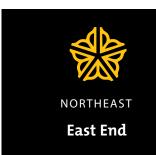
Districts - no color



- ^ Listing 1
- < Listing 2
- > Listing 3
- ^ Listing 4
- ^ Listing 5
- < Listing 6
- > Southwest Quadrant
- < Southeast Quadrant
- ` Transportation Listing 1
- < Transportation Listing 2</p>



- ^ Listing 1
- < Listing 2
- > Listing 3
- ^ Listing 4
- ^ Listing 5
- < Listing 6
- > Northeast Quadrant
- < Northwest Quadrant
- ^ Transportation Listing 1
- < Transportation Listing 2</p>



- ^ Listing 1
- < Listing 2
- > Listing 3
- ^ Listing 4
- ^ Listing 5
- < Listing 6
- > Southeast Quadrant
- < Southwest Quadrant
- ^ Transportation Listing 1
- < Transportation Listing 2</p>



- ^ Listing 1
- < Listing 2
- > Listing 3
- ^ Listing 4
- ^ Listing 5
- < Listing 6
- > Northwest Quadrant
- < Northeast Quadrant
- ^ Transportation Listing 1
- < Transportation Listing 2

Headers have city color

Quadrant name can appear above or below district name

Only destinations within quadrants are listed on quadrant color:

Destinations outside of quadrants are not listed.

Direct to adjacent quadrants/ districts using their colors as wayfinding handle

Transportation zone in city color

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Color as an Organizing Feature

Vehicular Quadrant Colors Pedestrian Quadrant Sign/Map Colors **City Colors Neutrals**



Pedestrian Signage and Wayfinding

1.7 ENVIRONMENTAL AUDIT

Organizing Features

The existing quadrant colors are dark with the burgundy in particular reading like black. It is recommended that the quadrant colors be brightened to add character to the system.

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1.8 ENVIRONMENTAL AUDIT

Organizing Features

For the system to be successful the maps should be always be positioned in a head's up orientation, meaning that what's ahead of you is at the top of the map.

Features for the Minor Kiosk include:

- Map oriented as head's up
- Key map showing major road network show inner loop
- Study area and part of surrounding area
- Genesee River and Main Street
- Quadrants
- District Names
- Streets & Key Street Names
- Key features such as parks & landmarks
- Visitor parking garages
- You are here star centered in the middle of map
- 5-minute walking radius use 1/4 mile walking distance
- Trails and trail heads
- Legend
- Help info: i.e., 311
- QR code and City & GRVC website
- Centered on current location at large scale

Features for the Major Kiosk include:

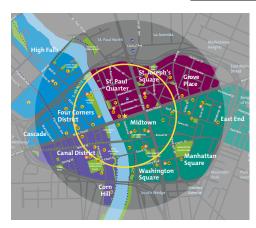
- All features for the Minor Kiosk
- Adjacent neighborhood destinations identified

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Date 05.11.12	Revisions	As noted

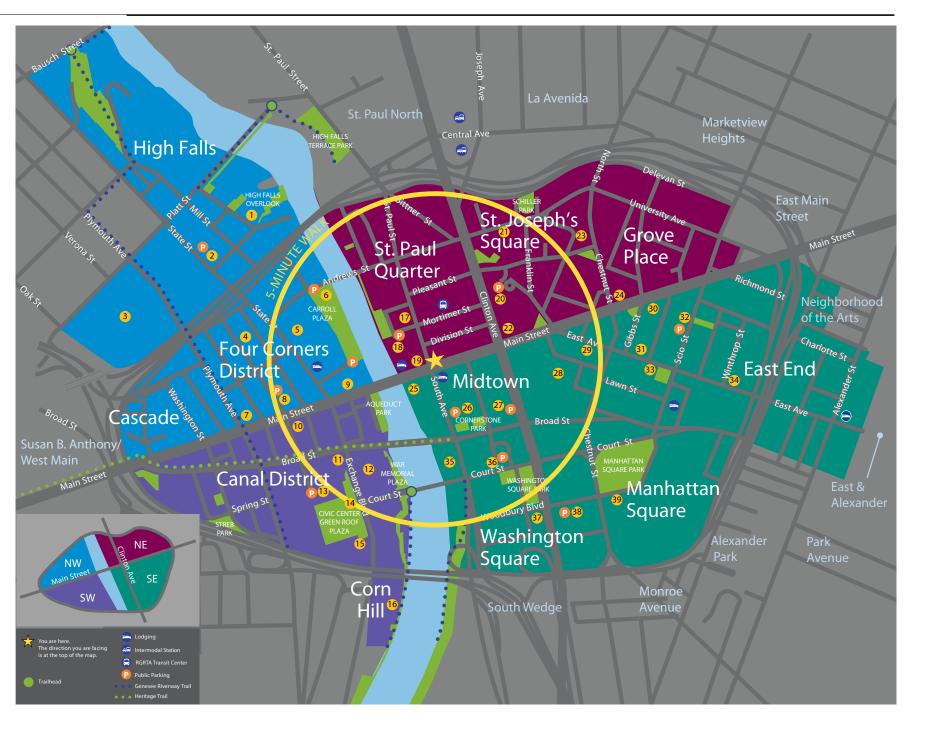
© 2012 Cloud Gehshan Associates

Maps



Mid-City Map
As the Rochester study area is
rectangular a device was needed to
create a consistent geometry that could
be rotated on a single-sign design.

For the pedestrian mid-city map a circle was laid on top that focuses on the immediate area around the viewer but gently obscures the surrounding area. This allows the visitor to orient themselves to the city.





1.9

ENVIRONMENTAL AUDIT

Fonts

F1 – The Sans Small Caps

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 &!?,."

F2 – The Mix Semibold

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 &!?,."

F3 – The Mix Bold

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 &!?,."

Typography

After extensive research a family of typefaces was chosen. The faces have a contemporary look but also feel industrial relating to Rochester's heritage. The x-height is larger than typical fonts increasing legibility from distances.

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1.10 SCHEMATIC DESIGN

Chosen Concept



City of Rochester

Call 311 for info



Major Kiosk





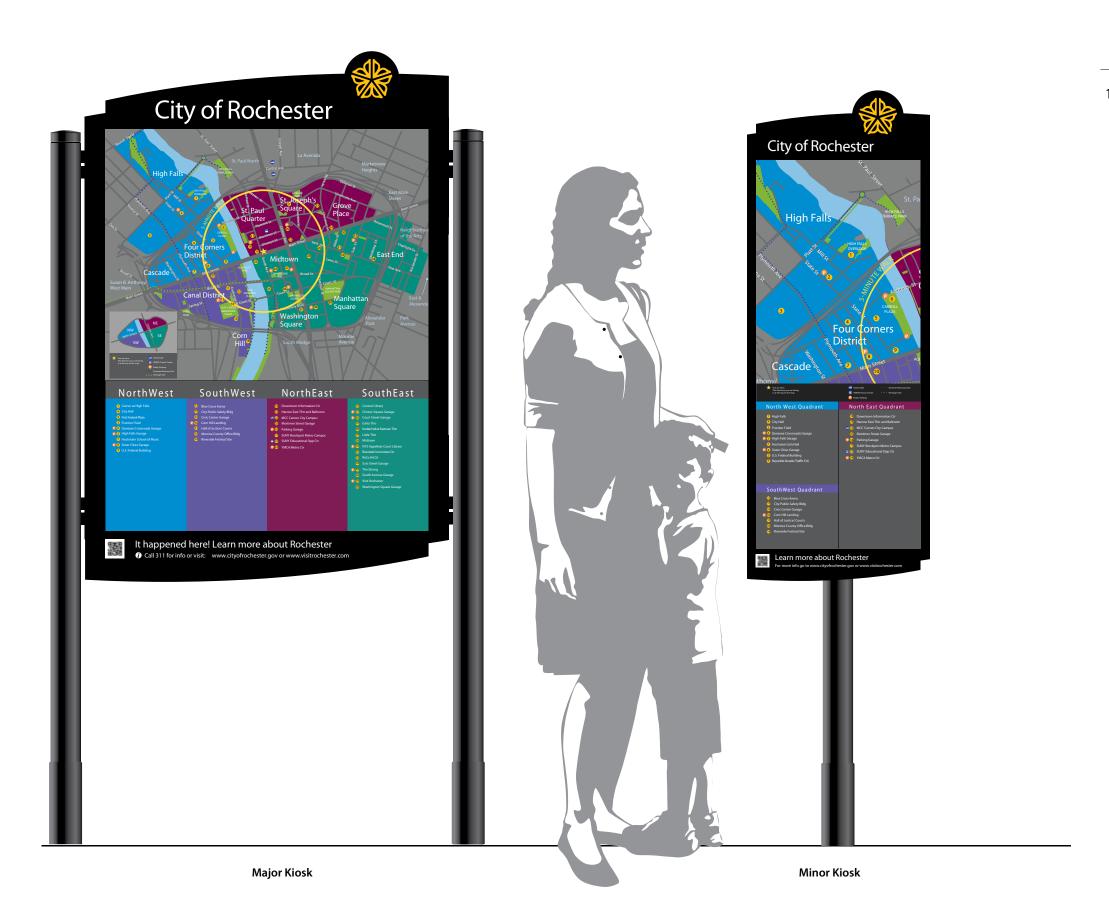
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Pedestrian Sig	nage & Wayfinding Program	
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Interpretive/Trailblazer **Directional Sign** scale 1 1/2"=1'-0"

Mid-Block Map Minor Kiosk





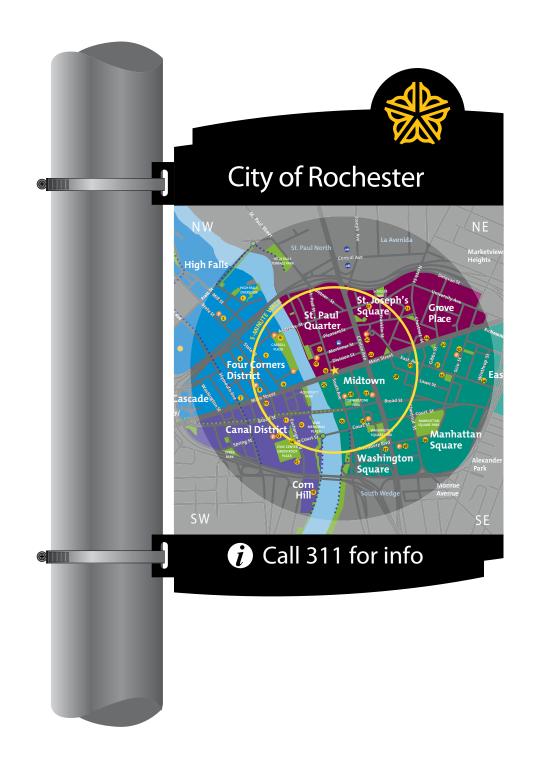
1.11 SCHEMATIC DESIGN

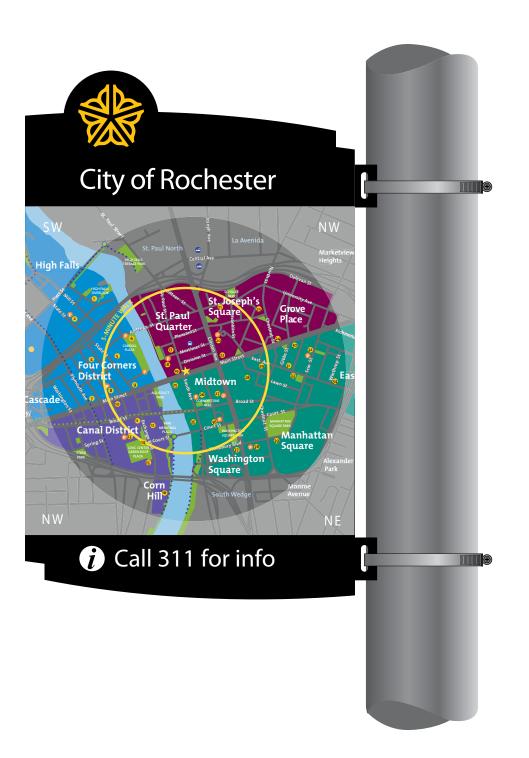
Major & Minor Kiosk

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City of Rochester, NY

Pedestrian Signage and Wayfinding

1.12 SCHEMATIC DESIGN

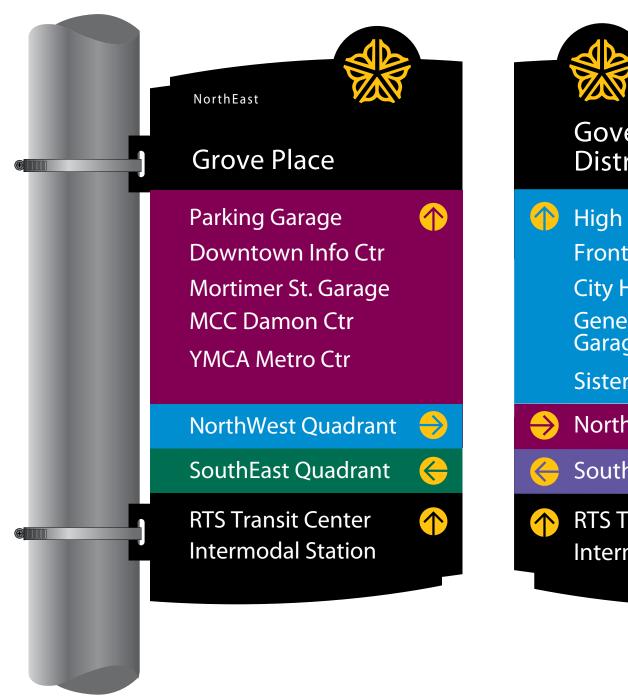
Mid-Block Map Pole Mounted

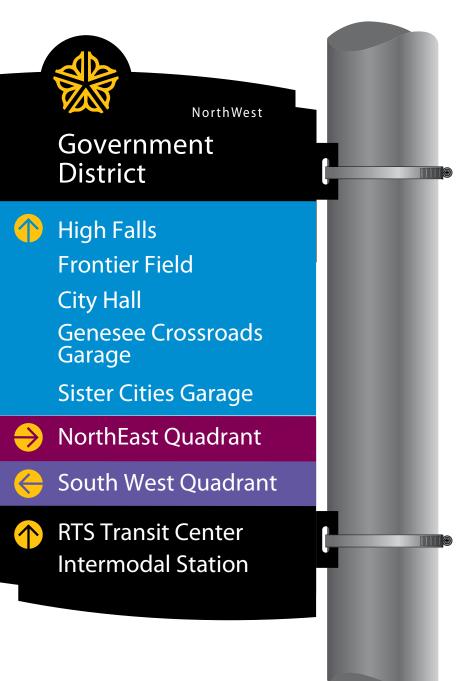
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Mid-block Map





Directional



Pedestrian Signage and Wayfinding

1.13 | SCHEMATIC DESIGN

Directional Sign Pole Mounted

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Washington Square

Washington
Square's Frederick
Law Olmsted park
creates a gracious
centerpoint for its
neighborhood
and memorializes
Rochester's war
casualties.

Learn more





Interpretive/Trailblazer



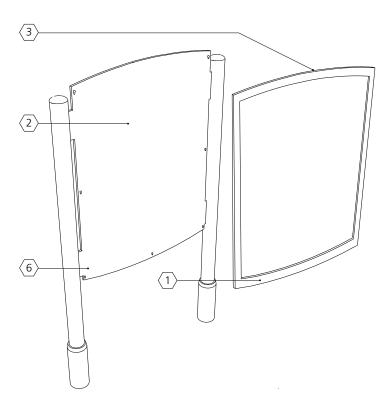
Pedestrian Signage and Wayfinding

1.14 SCHEMATIC DESIGN

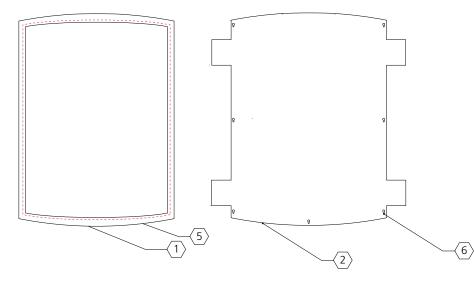
Interpretive/ Trailblazer

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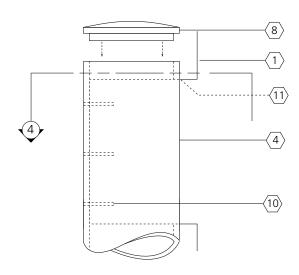
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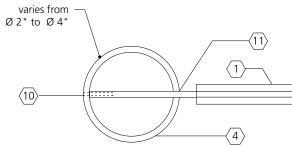
Perspective nts



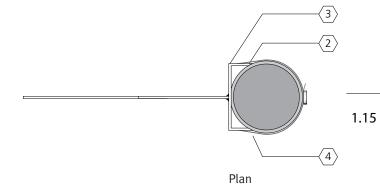
Panel Elevation scale: 3/4"=1'-0"

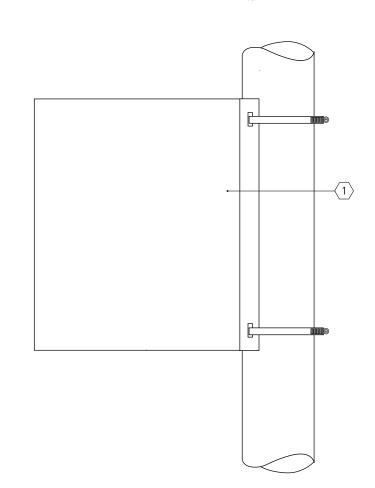


Detail - Elevation quarter scale



- 4 Detail Plan quarter scale
- $\langle 1 \rangle$ Aluminum inner and outer frame
- $\langle 2 \rangle$ 3/8" aluminum center panel with tabs
- 3 Screened copy onto frame
- 4 Aluminum extruded upright tube, size varies from Ø 2" to Ø 4"
- $\langle 5 \rangle$ Dotted red line represents routed area
- (6) 1" key lock with machine screw 10-24 thread, 1/2" length for future removal of porcelain panel
- $\langle 7 \rangle$ Set screw with vandal resistant spanner head
- $\langle 8 \rangle$ Cold cast resin post cap
- \bigcirc Aluminum extruded upright tube, size varies from Ø 2" to Ø 4"
- 10 Plug weld center panel to upright tube
- (11) Seal tab penetration with versiloc





- Pedestrian sign and map typical detail scale: nts
- 1 1/4" aluminum panel
- 2 Weld
- (3) Aluminum bracket
- $\left\langle \mathbf{5}\right\rangle$ Bandit strap and Clamp



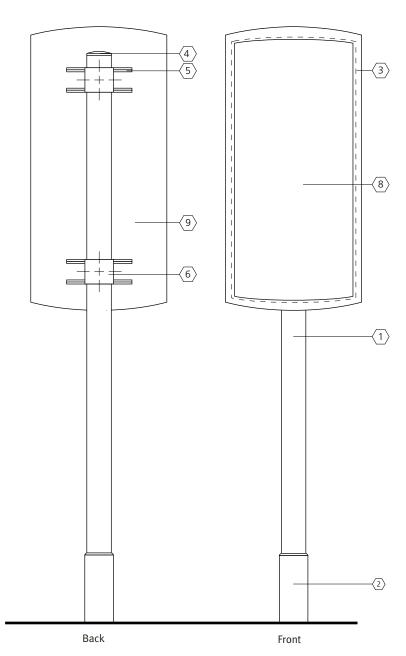
Pedestrian Signage and Wayfinding

SCHEMATIC DESIGN

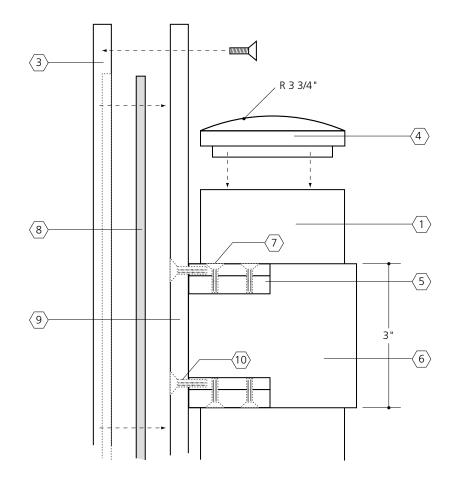
Construction Details (for example only)

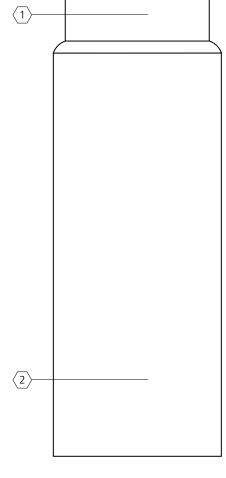
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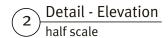
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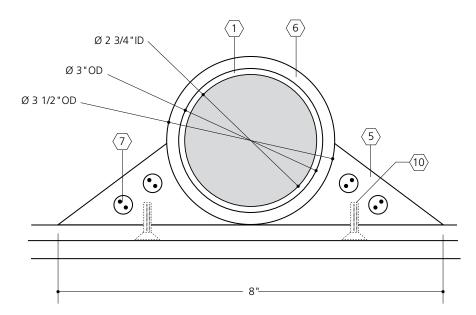


Typical detail for a single-faced minor kiosk scale: 1"=1'-0"









Typical construction & mounting details half scale

- (1) Ø 3" extruded aluminum vertical tube
- ② Ø 3 1/2" extruded aluminum tube base with bell-rout 1/4 round at top of base
- 3 3/8" routed aluminum frame
- (4) Machined post cap versiloc to top of tube
- 5 1/4" alum gusset welded to cuff.
- 6 Ø 3 1/2" extruded aluminum cuff
- $\langle 7 \rangle$ Vandal-resistant set screws
- (8) Image panel (artwork to be provided by client)
- 9 3/8" aluminum back panel
- Screws through back panel into gussets for added shear strength



1.16 | SCHEMATIC DESIGN

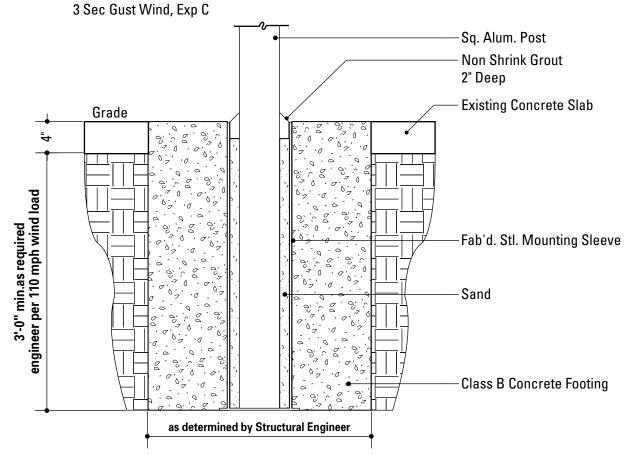
Construction Details (for example only)

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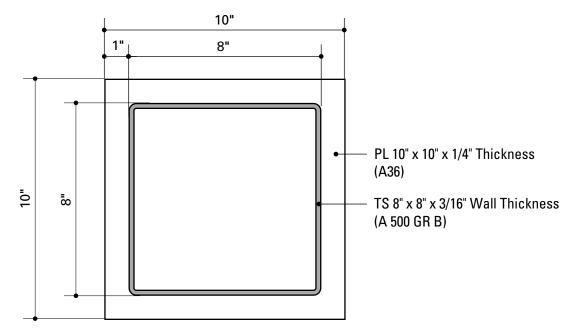
Original detail

Note: Design Wind load 300 PSF 120 MPH,



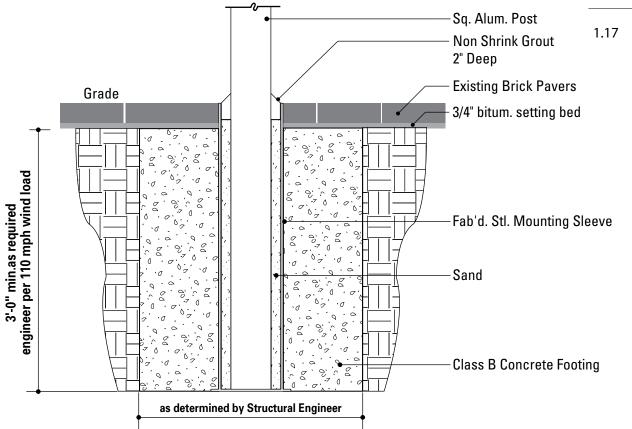
Section View: Sleeve Foundation: Concrete

SCALE: 1" = 1'-0"



Section View: Sleeve Foundation: Sleeve Detail scale: 1/4" = 1"

Note: Design Wind load 300 PSF 120 MPH, 3 Sec Gust Wind, Exp C



Section View: Sleeve Foundation: Brick
SCALE: 1" = 1'-0"



Pedestrian Signage and Wayfinding

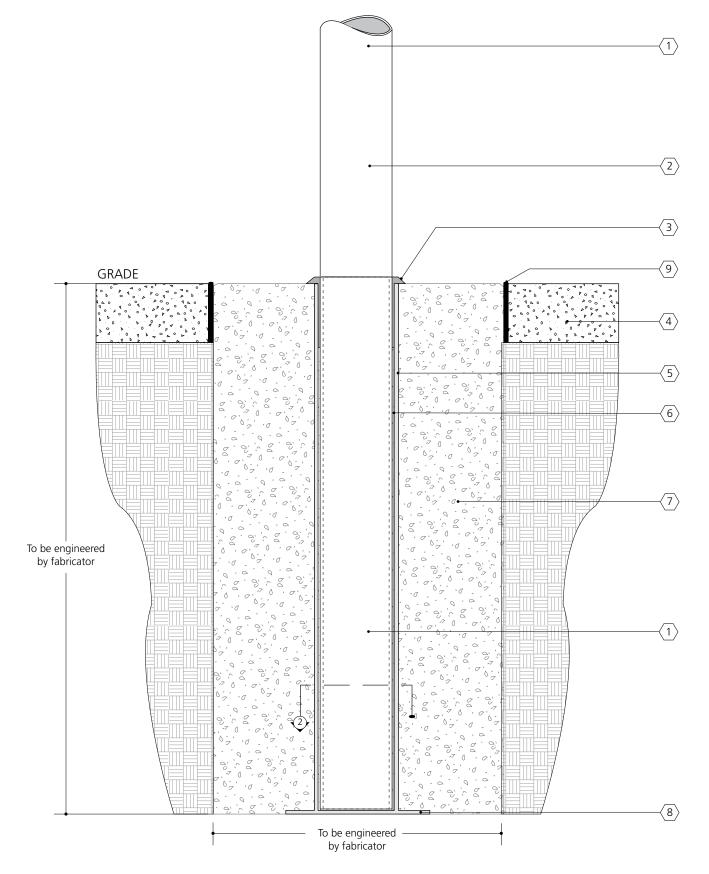
7 SCHEMATIC DESIGN

Construction Details (for example only)

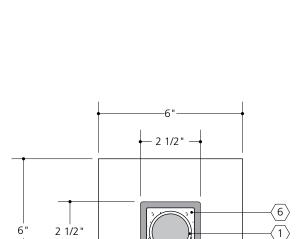
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Original detail







FOR 2" UPRIGHT TUBE

Section Steel Mounting Tubes scale: 3"=1'-0"

- 1 Ø 3 aluminum extruded upright tube
- (2) Ø 3 1/2" extruded aluminum tube base with bell-rout 1/4 round at top of base
- 3 Non-shrink grout 2" deep
- $\overline{\langle 4 \rangle}$ Existing concrete sidewalk or soil/grass condition
- $\langle 5 \rangle$ 1/4" thick steel mounting tube
- 6 Sand fill
- $\overline{7}$ Concrete footer (size to be engineered by
- $\fbox{8}$ 1/4" thick steel plate welded to mounting tube
- $\overline{\langle 9 \rangle}$ Expansion joint filler



Pedestrian Signage and Wayfinding

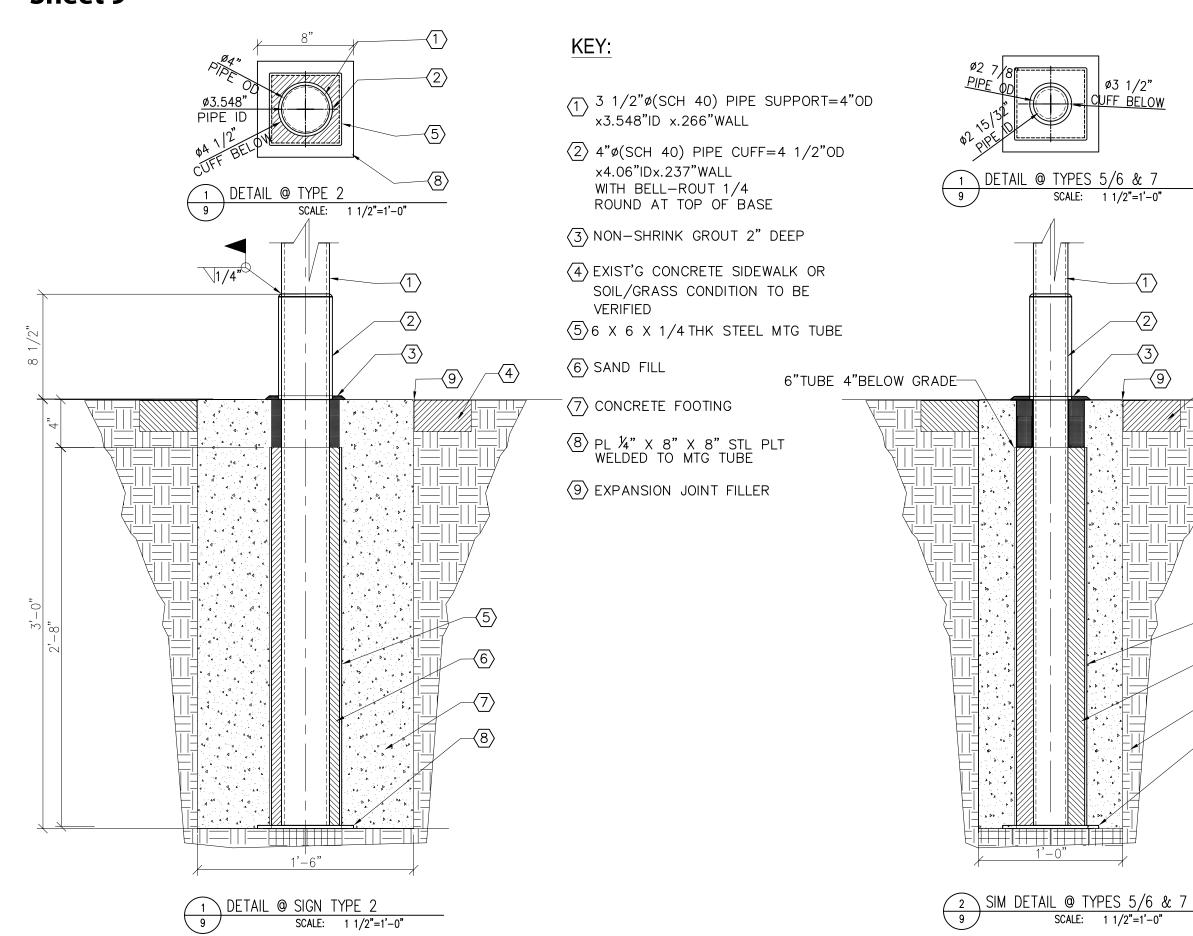
1.18 SCHEMATIC DESIGN

Construction Details (for example only)

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As built **Sheet 9**





Pedestrian Signage and Wayfinding

1.19 SCHEMATIC DESIGN

ø3 1/2"

<u>CUFF BELOW</u>

1 1/2"=1'-0"

SCALE: 1 1/2"=1'-0"

SCALE:

Construction Details (for example only)

KEY:

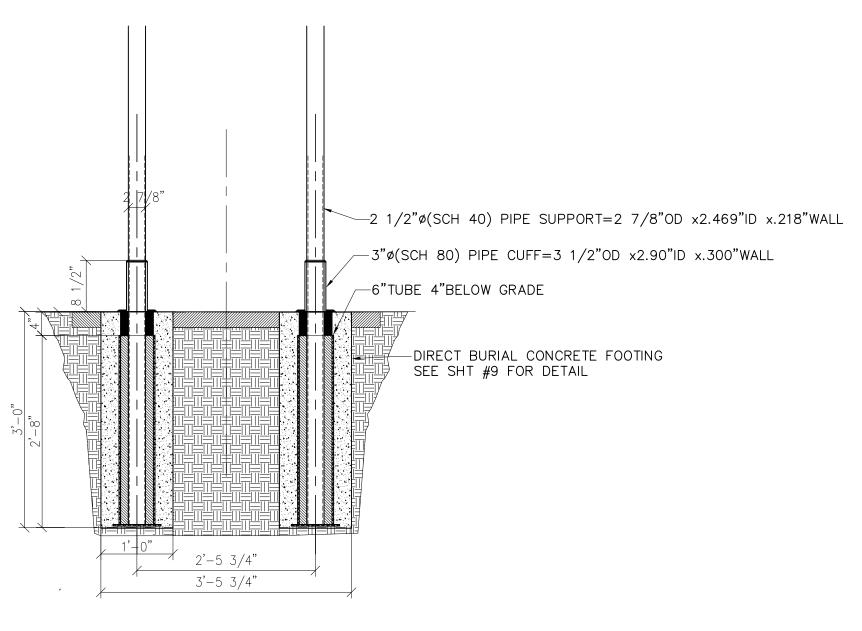
- 1 TYPICAL @ SIGN TYPES 5/6 2 1/2"ø(SCH 40) PIPE SUPPORT=2 7/8"OD x2.469"ID x.218"WALL
 - @ SIGN TYPE 7 1 1/2"ø(SCH 80) PIPE SUPPORT=1.9"OD x1 1/2"ID x.200"WALL
- (2) TYPICAL @ SIGN TYPES 5/6 3"ø(SCH 80) PIPE CUFF=3 1/2"OD x2.90"ID x.300"WALL WITH BELL-ROUT 1/4 ROUND AT TOP OF BASE WELD TO UPRIGHT PIPE
 - 2"ø(SCH 80) PIPE CUFF=2 3/8"OD x1.939"ID x.218"WALL WITH BELL-ROUT 1/4 ROUND AT TOP OF BASE
- (3) NON-SHRINK GROUT 2" DEEP
- (4) EXIST'G CONCRETE SIDEWALK OR SOIL/GRASS CONDITION TO BE
- $\langle 5 \rangle$ 6 X 6 X 1/4THK STEEL MTG TUBE 4" BELOW GRADE
- (6) SAND FILL
- (7) CONCRETE FOOTING
- (8) PL 1/4" X 8" X 8" STL PLT WELDED TO MTG TUBE
- (9) EXPANSION JOINT FILLER

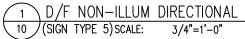
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Client/Project The City of I Pedestrian Si	Rochester gnage & Wayfinding Program	Project No. 11CR222001
Date 05.11.12	Revisions	As noted

As built **Sheet 10**

Kiosk-Two legs







Pedestrian Signage and Wayfinding

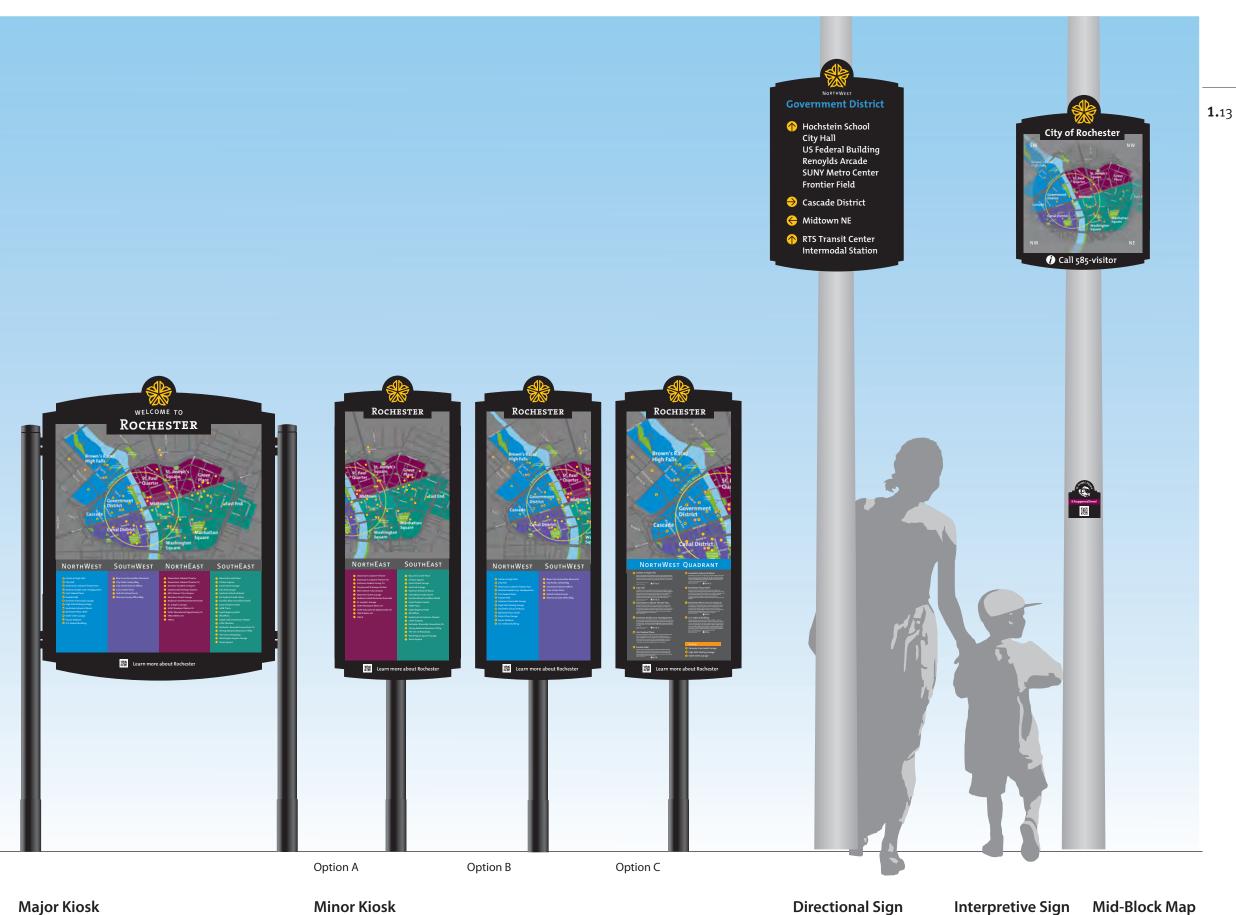
1.20 SCHEMATIC DESIGN

Construction Details (for example only)

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Date	Revisions	Scale
05.11.12		As noted

appendix d schematic design package 1





13 SCHEMATIC DESIGN

Concept 1 - Traditional

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The City of Pedestrian Si	Rochester gnage & Wayfinding Program	11222001
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Major Kiosk



SCHEMATIC DESIGN

Concept 2

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Date	Revisions	Scale
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Minor Kiosk – East/West

Minor Kiosk - Quadrant



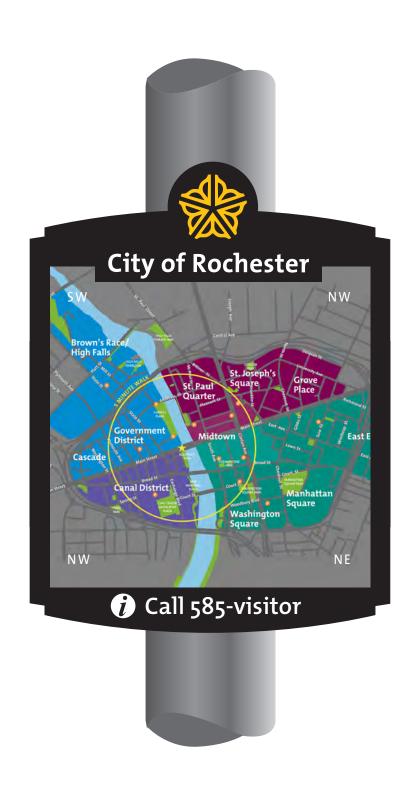
Pedestrian Signage and Wayfinding

1.15 SCHEMATIC DESIGN

Concept 1 - Traditional

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	f Rochester Signage & Wayfinding Program	11222001
Date	Revisions	Scale
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Mid-Block Map



Directional Sign – Option 1



1.16 SCHEMATIC DESIGN

Concept 1 - Traditional

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	f Rochester Signage & Wayfinding Program	11222001
Date	Revisions	Scale
09.13.11		As noted



RTS Transit Center

Intermodal Station



Directional Sign – Option 3-Icon on directional signs

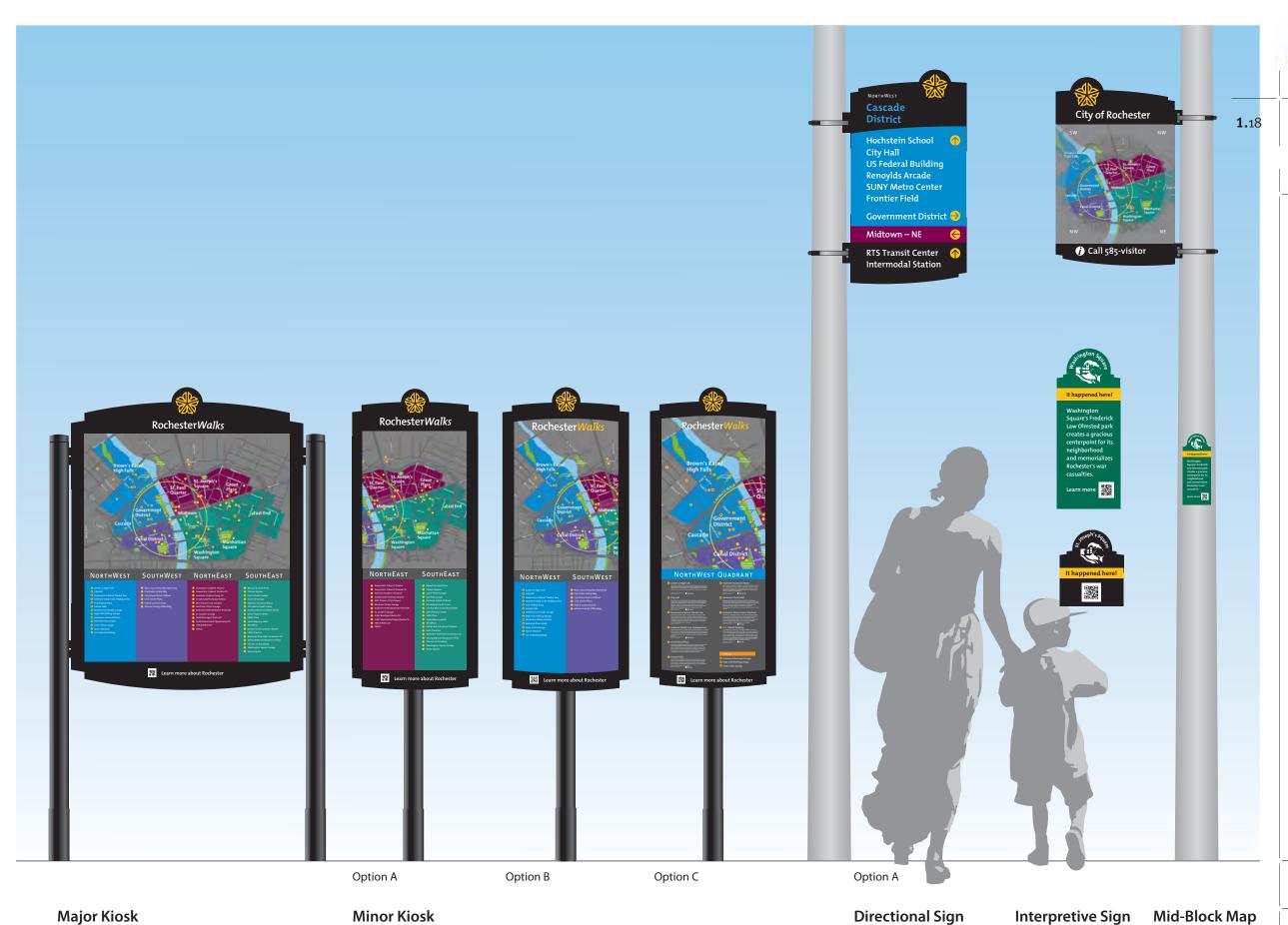


1.17 | SCHEMATIC DESIGN

Concept 1 - Traditional

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	f Rochester Signage & Wayfinding Program	11222001
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SCHEMATIC DESIGN

Concept 2

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The City of Rochester Pedestrian Signage & Wayfinding Program			
Revisions	Scale		
	As noted		
	gnage & Wayfinding Program		



1.19 | SCHEMATIC DESIGN

Concept 2

Rochester*Walks* NorthWest SouthWest NorthEast SouthEast Learn more about Rochester

Major Kiosk

City of Rochester

NorthWest SouthWest NorthEast SouthEast

Learn more about Rochester

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Pedestrian Signage & Wayfinding Program			
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Minor Kiosk – East/ West Minor Kiosk – Quadrant

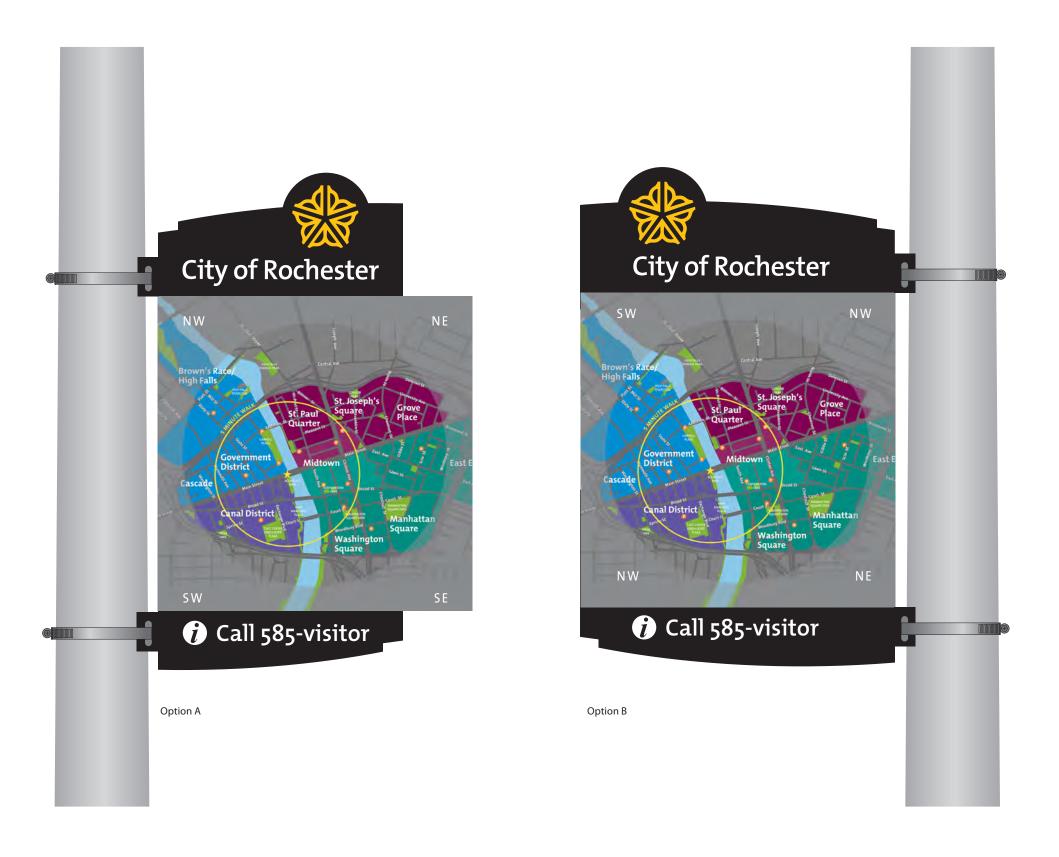


1.20 SCHEMATIC DESIGN

Concept 2

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		Program 11222001
Date	Revisions	Scale
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Pedestrian Signage and Wayfinding

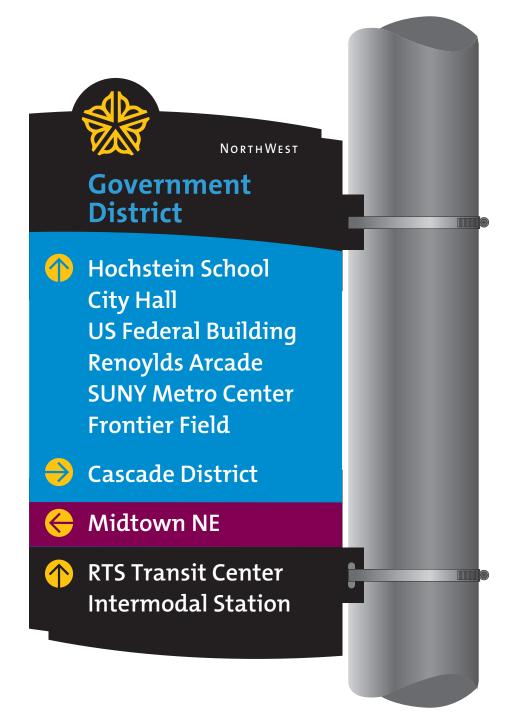
1.21 SCHEMATIC DESIGN

Concept 2

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CONDITIONS IN FIELD PRIOR TO SHOP DRAWINGS

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The City of Rochester Pedestrian Signage & Wayfinding Program		11222001
Date	Revisions	Scale
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Reverse Elevation



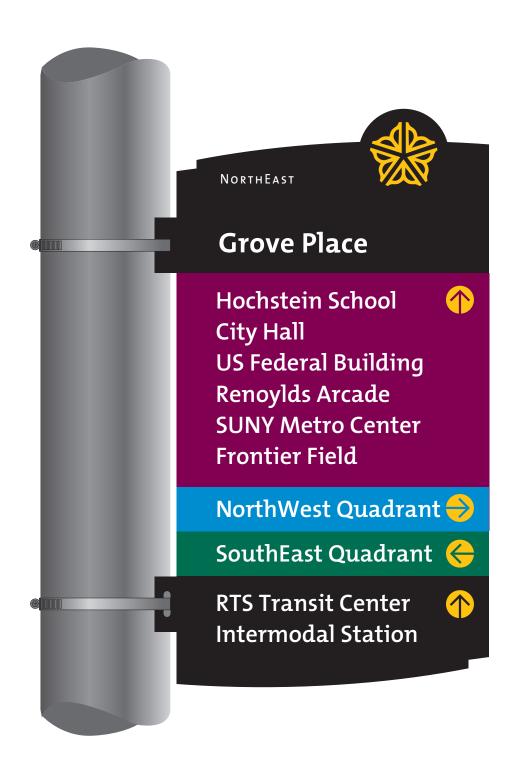
Pedestrian Signage and Wayfinding

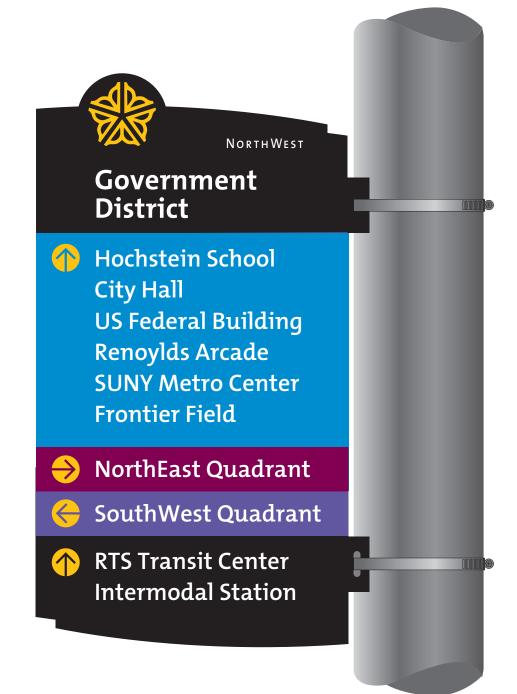
1.22 SCHEMATIC DESIGN

Concept 2

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The City of Rochester Pedestrian Signage & Wayfinding Program		
Date	Revisions	Scale
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Color Study (Messages are placeholders only)

Directional Sign – Option 2

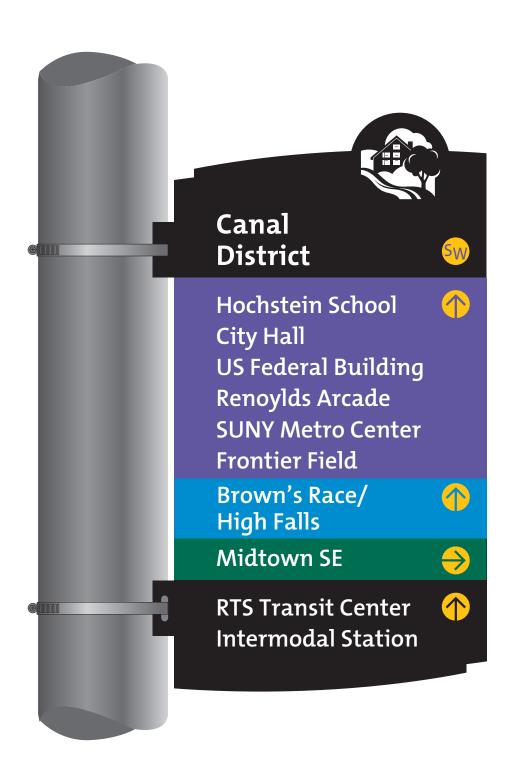


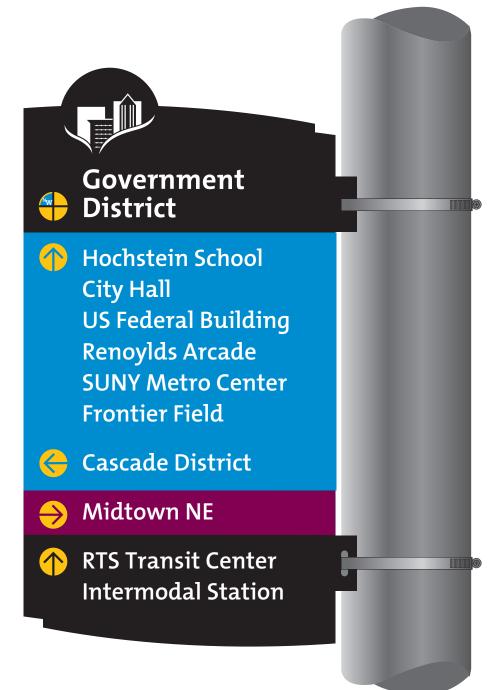
1.23 SCHEMATIC DESIGN

Concept 2

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The City of Rochester Pedestrian Signage & Wayfinding Program		11222001
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Color Study (Messages are placeholders only)

Directional Sign – Option 3 (color/icon study)



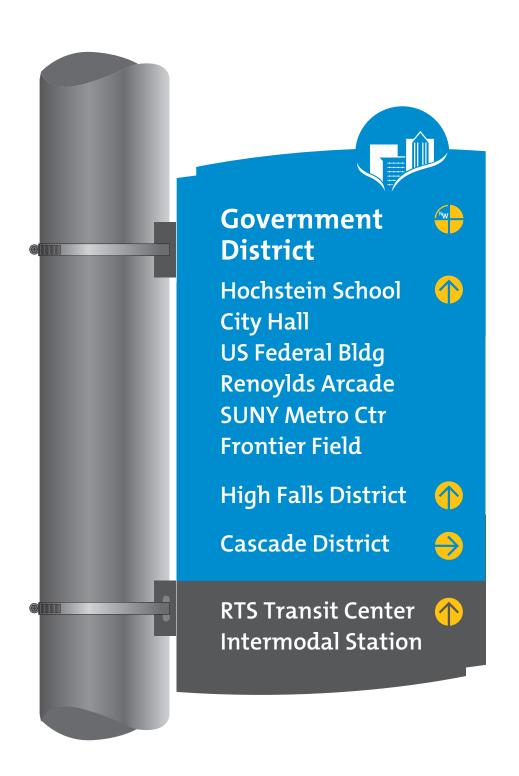
Pedestrian Signage and Wayfinding

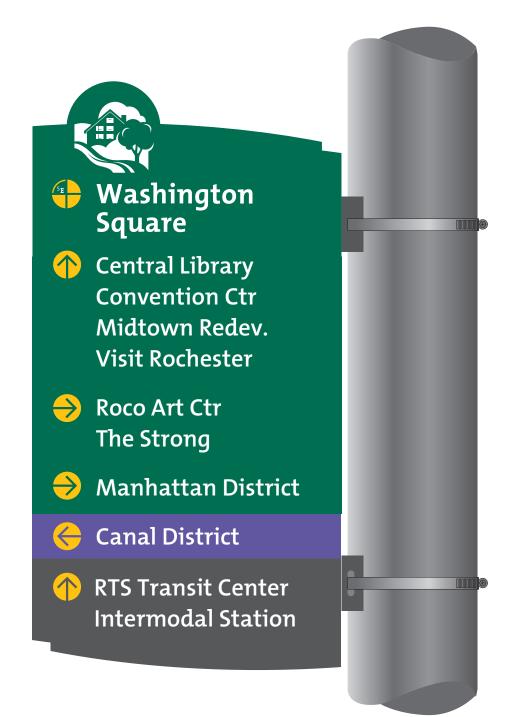
1.24 SCHEMATIC DESIGN

Concept 2

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The City of Rochester Pedestrian Signage & Wayfinding Program		11222001
Date	Revisions	Scale
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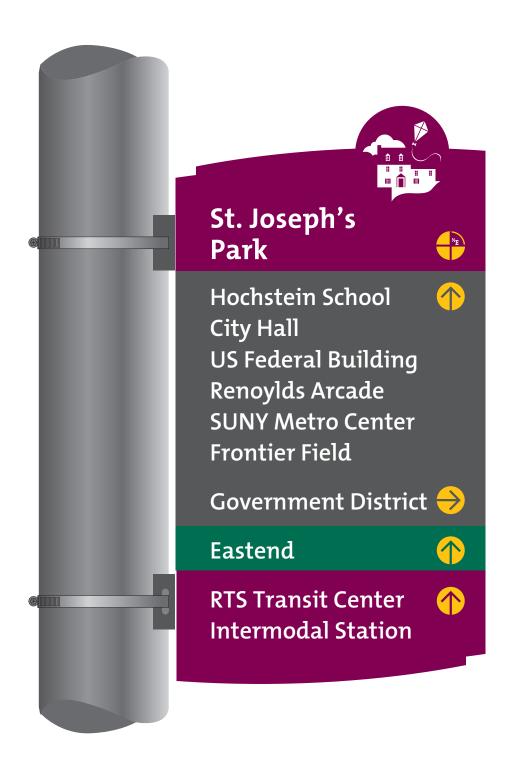
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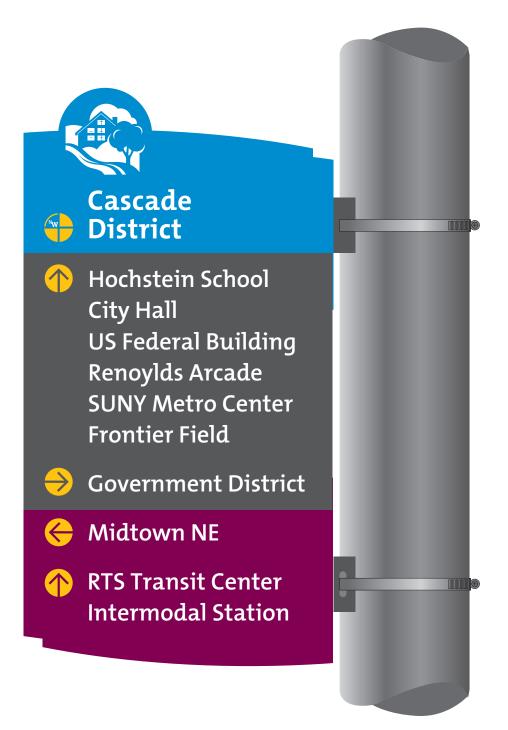
1.25 SCHEMATIC DESIGN

Concept 2

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The City of Rochester Pedestrian Signage & Wayfinding Program		11222001
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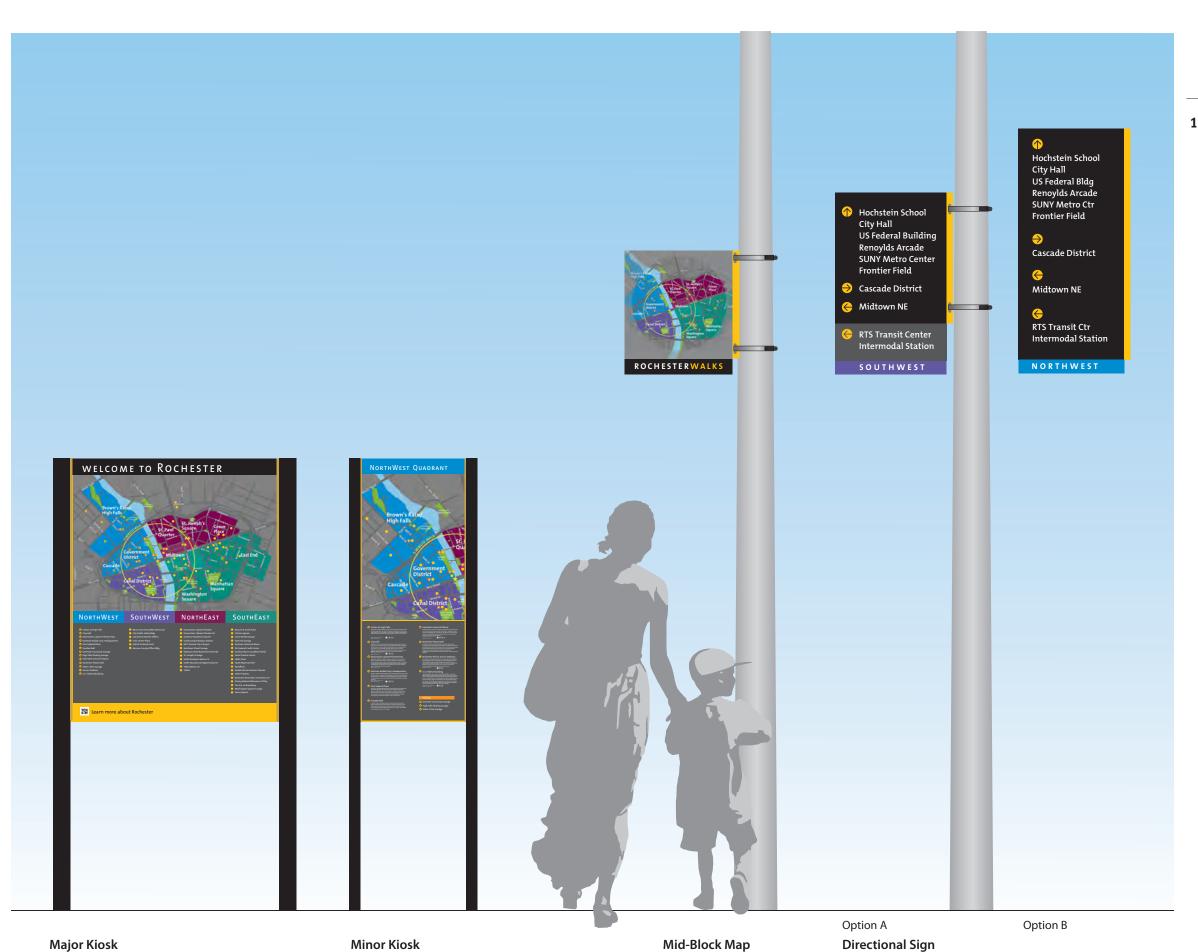
SCHEMATIC DESIGN

Concept 2

1.26

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Pedestrian Signage and Wayfinding

.27 SCHEMATIC DESIGN

Concept 3

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Pedestrian Signage and Wayfinding

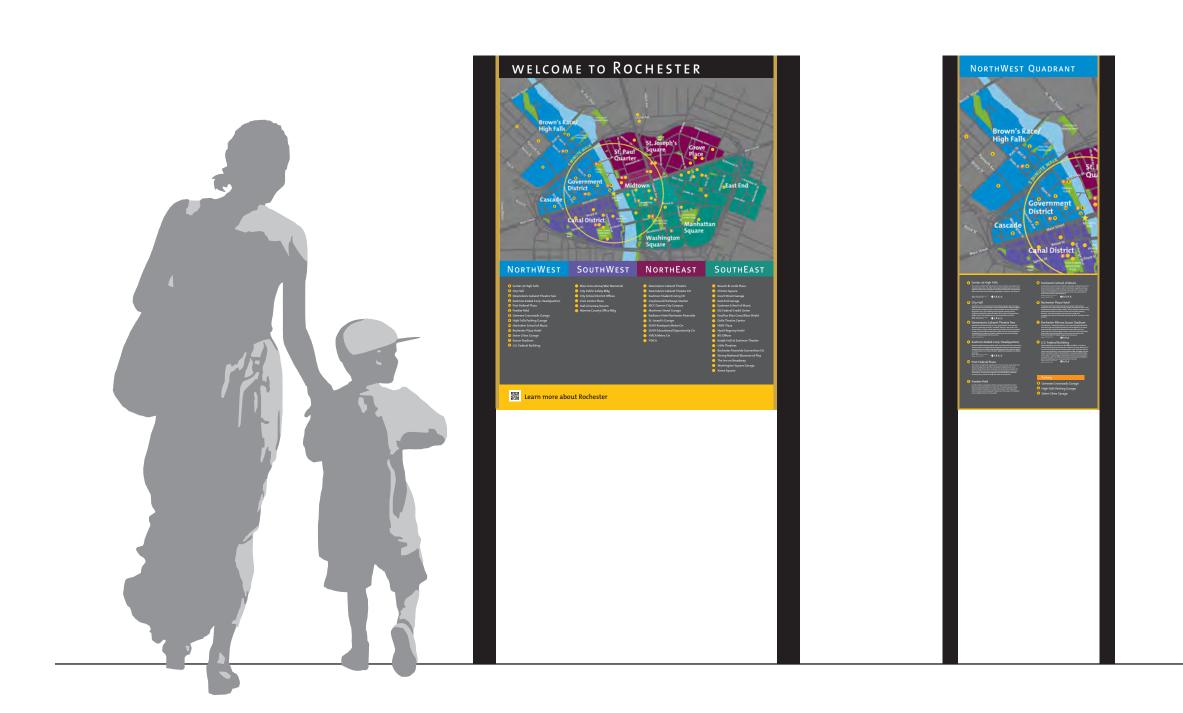
1.28 SCHEMATIC DESIGN

Concept 3

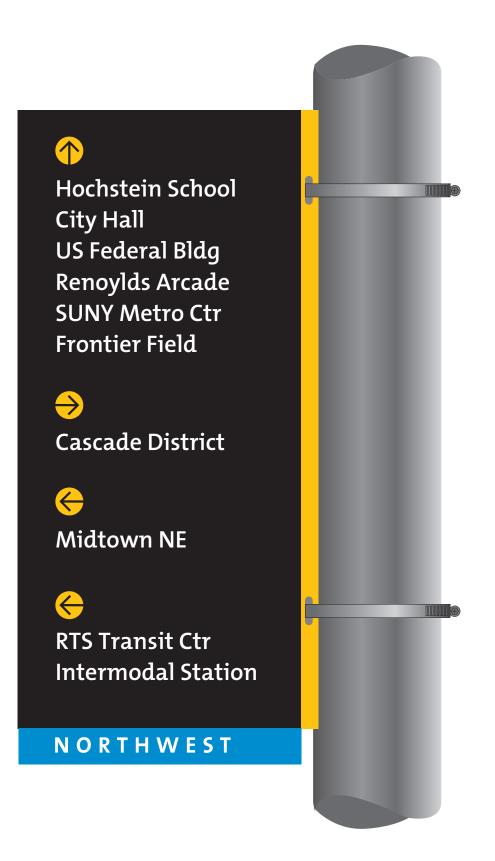
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Date	Revisions	Scale
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Major Kiosk Minor Kiosk



Directional Sign – Option 1 Directional Sign – Option 2

Hochstein School

Renoylds Arcade

Frontier Field

Midtown NE

Cascade District

RTS Transit Center

Intermodal Station

SOUTHWEST

US Federal Building

SUNY Metro Center

City Hall



Pedestrian Signage and Wayfinding

1.29 SCHEMATIC DESIGN

Concept 3

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Date	Revisions	Scale
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Mid-Block Map



Pedestrian Signage and Wayfinding

1.30 SCHEMATIC DESIGN

Concept 3

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Pedestrian Signage and Wayfinding

1.31 SCHEMATIC DESIGN

Interpretive Concept

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	f Rochester Signage & Wayfinding Program	11222001
Date	Revisions	Scale
09.13.11		As noted

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Interpretive/Interactive Trailblazer

appendix e cost estimate

Engineer's Estimate for Probable Construction Costs

Item Description	Unit	Į	Jnit Cost	QTY	Total Cost	Total Cost
Major Kiosk						
Double Sided - Surface Mounted (including 42" deep footing)	EA	\$	9,700.00	21	\$203,700.00	
Double Sided - Embeded Posts	EA	\$	8,800.00	21		\$184,800.00
Minor Kiosk						
Double Sided - Surface Mounted (including 42" deep footing)	EA	\$	5,900.00	17	\$100,300.00	
Double Sided - Embeded Post	EA	\$	5,600.00	17		\$ 95,200.00
Mid-Block Map						
Double Sided - Pole/Post Mounted	EA	\$	2,100.00	12	\$ 25,200.00	\$ 25,200.00
Directional Sign						
Double Sided - Pole/Post Mounted	EA	\$	1,900.00	54	\$102,600.00	\$102,600.00
Interpretive	EA	\$	400.00			
Trailblazer	EA	\$	200.00			
				•	\$431,800.00	\$407,800.00

Wayfinding	Signage -	Single	Sidad	Kiosk Costs	
wayiinding	Signage -	Single	Sided	NIOSK COSTS	

Item Description	Unit	Unit	Cost	QTY	Total Cost	Total Cost
Major Kiosk Single Sided - Surface Mounted (including 42" deep footing)	EA	\$ 8,6	600.00	21	\$180,600.00	
Single Sided - Embeded Posts	EA		700.00	21		\$161,700.00
Minor Kiosk						
Single Sided - Surface Mounted (including 42" deep footing) Single Sided - Embeded Post	EA EA		000.00 700.00	17 17	\$ 85,000.00	\$ 79,900.00
Mid-Block Map						
Double Sided - Pole/Post Mounted	EA	\$ 2,	100.00	12	\$ 25,200.00	\$ 25,200.00
Directional Sign Double Sided - Pole/Post Mounted	EA	\$ 1,9	900.00	54	\$102,600.00	\$102,600.00
Interpretive	EA	\$ 4	400.00			
Trailblazer	EA	\$ 2	200.00			

\$393,400.00 \$369,400.00

appendix fmeeting minutes

Meeting Summary City of Rochester Pedestrian Wayfinding Study

DATE February 24, 2011

MEETING NOTES

STUDY AREA

 \checkmark Study area boundaries shall be consistent with the CCD Zoning District.

PROJECT ADVISORY COMMITTEE

- ✓ Current committee composition is consistent with proposal review committee. Doug to provide updated list of membership.
- ✓ Additional members of committee to be identified. RGRTA? Representative from Disability Rights group? Downtown representation?

CONTRACT AND BUDGET

- ✓ Contract and City voucher forms provided to Bergmann.
- ✓ Invoicing to occur at the end of Phase 1, Phase 2 and Phase 3 in lump sum amounts as identified in Section 3 of contract.
- ✓ Bergmann will prepare GTC forms and submit to City with invoices and vouchers.

TASK 1: EXISTING PLANS (BACKGROUND DOCUMENTS)

- ✓ Documents provided electronically when possible
- ✓ Documents to be provided over course of next 2 weeks
- ✓ Relevant documents to be provided:
 - Center City Master Plan
 - Erie Harbor Master Plan
 - Genesee River Trail
 - Heritage Trail grant application
 - RGRTA
 - Midtown GEIS
 - Downtown Circulation Study
 - Midtown Street Re-Alignments
 - Circulator Study
 - Bike Master Plan Routes and Amenities
 - RDDC Destination Map
 - Updated Maps on Kiosks colors, matches vehicular system
 - Aqueduct / Historic Canal District
 - RDDC Strategic Development Sheet
 - Map with existing signage located from City

ADDITIONAL CONSIDERATIONS

- ✓ RGRTA recognizes need to start thinking about wayfinding in and around new transit center.
- ✓ Need to make sure plan makes mention of accommodating people with disabilities and limited English proficiency.
- ✓ How does technology get integrated (I-phone applications, etc.) out of scope but consideration and recommendations should be made in report.
- ✓ Possible sponsorship of signs? Signs as revenue generators?
- ✓ RGRTA plans to have bicycle parking (20 spots) at new transit center, as well as bike maintenance and sales.
- ✓ Make sure existing skyway system is addressed. Current map is 15+ years old. On RDDC website.
- ✓ Overarching goal of project is to connect the various trail systems so there is the perception of seamless integration.
- ✓ RDDC online map: http://www.rochesterdowntown.com/locator/locator.html
- ✓ Need street re-alignments proposed as part of Midtown. Wayfinding plan should consider road configurations 5 years from now, not today.
- ✓ Get map from Steve (RDDC) showing all the proposed projects in downtown. Need to connect key development areas.
- ✓ Existing conditions should result in a map with existing sign locations including an understanding of those associated with the vehicular wayfinding program, historic markers, kiosks, bus stop locations, any bike lockers in garages, etc.
- ✓ CG Really interested in learning about best practices / examples from other communities.

NEXT STEPS

- ✓ Public meeting #1 held at conclusion of Phase 1 tasks. Target end of April or early May.
- ✓ Next PAC meeting tentatively scheduled for Thursday, April 14th at 2:00 PM at Bergmann Offices (19th floor board room).



Center City Circulation and Pedestrian Wayfinding Study Project Advisory Meeting No. 2 Meeting Minutes

April 14, 2011 | 1:30-3:00pm at Bergmann Associates

Attendees:

Doug Benson City of Rochester, Planning Josh Artuso City of Rochester, Planning Andrew Raus Bergmann Associates Kimberly Baptiste Bergmann Associates Mark Johns Bergmann Associates Barbara Schwarzenbach Cloud Gehshan Associates Tony Hubbard City of Rochester, Parking Tony Favro Genesee Transportation Council

Jeff Mroczek City of Rochester, DES

Sean Phelan Rochester Downtown Development Corporation

Steve Golding City of Rochester, Dept. of Neighborhood and Business Development

Brent Penwarden Monroe County Dept. of Transportation

This meeting was held to review the documented existing conditions, discuss the Center City destinations, review best practices in wayfinding system design and to plan the first public meeting. A PowerPoint presentation was led by Kimberly Baptiste and Barbara Schwarzenbach. Handouts included an agenda and existing condition maps. The following is a summary of the discussion, decisions, and action items from this meeting.

Sign System Comments:

- 1. Large map to grab attention 'Super Size'
- 2. Historic figures could be used to identify quadrants
 - a. visitor will get history with people 'showing/guiding them around'
- 3. Iconic buildings could be used to identify quadrants/districts
- 4. Consider incorporating audio
- 5. Incorporate interpretive storytelling
- 6. Referenced Freedom Trail [Boston,Ma]
 - a. Heritage trail utilizes same concept with marking in ground
- 7. Would like new kiosks
 - a. easy to update and replace
 - b. low cost and easy
- 8. System should be playful
- 9. Old signs should be replaced with new signs
- 10. The group decided there should be 6 major pedestrian gateways
 - a. modeled after the vehicular gateways.





Wayfinding and Orientation:

- 1. Main Street and Genesee River should be used as organizing elements
- 2. Direct visitors to district, not destinations
- 3. Use hierarchy
 - a. Quadrant > District > Destination

Design Aesthetic:

- 1. Some would prefer modern design more interesting and exciting
- 2. Some would prefer classic and timeless design
- 3. Maps in grand sculpture parks in addition to sign system
 - a. create a social gathering area

Destinations and Districts:

- 1. Destinations should have permanence.
- 2. No private services will be listed on destinations.
- 3. Add parks and open space to destinations
- 4. Add future transit center to destinations
- 5. Districts should be re-evaluated, should not force districts

Action Items:

Design Team:

- 1. Revise Existing Condition Maps to include items noted
- 2. Prepare master list of all possible destinations for PAC review (attached)
- 3. Complete Inventory and Analysis Report [Task One]
- 4. Prepare Schematic Sign System Design for Public Meeting
- 5. Identify Preliminary Routes for Public Meeting
- 6. Schedule Public Meeting No. 1

Project Advisory Committee:

1. Review master destination list and provide consultant with edited list (attached)

CC: All Meeting attendees



Center City Circulation and Pedestrian Wayfinding Study

Project Advisory Committee Meeting #3 June 2, 2011 • 1:30 – 3:00 PM

Meeting Attendees

- (1) Kimberly Baptiste, Bergmann Associates
- (2) Mark Johns, Bergmann Associates
- (3) Doug Benson, City of Rochester
- (4) Josh Artuso, City of Rochester
- (5) Jeffery Mroczek, City of Rochester
- (6) Tony Favro, GTC
- (7) Susan Welk Lindsay, City of Rochester / Visible Rochester

Meeting Summary

- (1) Welcome
 - Susan Welk Lindsay was added to the Steering Committee, representing the City of Rochester Office of Real Estate and the Visible Rochester committee
- (2) Preliminary Findings/Recommendations and Discussion
 - a. Sign System Features



Idea for general sign design/organization

- Three alternatives should be developed: 1) Traditional (build on black and gold), 2) Modern (clean and simple), 3) free card (Cloud Gehshan to identify)
- Critical to keep quadrant organization integrated into sign system integrate colors or names
- "Free card" design option could include a concept that more abstractly incorporates quadrants
- Mount Vernon example green base could be quadrant color
- We should not expect too much from signage no need to be artistic
- Think about future incorporation of audio / smart phone / interpretive elements
- b. Sign System Organization
 - Districts are appealing as part of organization framework / create a special context for visitors

- If a site is located somewhere in Center City that is not within a district, it can have a generalized Center City icon/brand
- Specific icons associated with each district to be determined get community feedback at public meeting #1?
 - o High Falls image of falls
 - o East End could be people
 - o lcons should be graphic with a modern silhouette

c. Districts

Modifications to District Map:

- Join East End and Upper East End Districts into one
- Add Cascade District back in, drop Bridge from name
- Add Grove Place
- Add St. Joseph's Square

d. Destinations and Routing

- Specific destinations noted during meeting with master list to be updated
- Fall back on Center City Vehicular signage list as starting point
 - o Jeff to provide final list from Vehicular system
- Map must also incorporate / be organized around quad system
- Hotels should be a key orientation and arrival points with map and signage
- Look at journeys and routes developed by Rochester Design Center review evaluation of streetscapes identified as part of charrettes

(3) Feedback on Working Report

- Comfortable with overall look, content, etc.
- (4) Public Informational Meeting #1
 - Open house format as opposed to traditional presentation
 - Scheduled for June 29 from 4-7 PM at City Hall
 - Identify 4 stations where people can learn / interact / participate
 - Station #1 Best Practices (educational, rank of likes and dislikes)
 - Station #2 Districts / Icons (feedback on proposed districts, ideas for icons)
 - Station #3 Confirmation of destinations
 - Station #4 Map (highlight routes, key features, important nodes, etc.)

(5) Next Steps / Miscellaneous

- Should reach out to hotels to get real visitor feedback
- After public meeting consultant team will begin conceptual planning and present preliminary ideas back to Steering Committee
- Visible Rochester get focus group summaries that group hosted

Center City Circulation and Pedestrian Wayfinding Study

Project Advisory Committee Meeting #4 • September 13, 2011 • 1:30 – 3:00 PM MEETING SUMMARY

Meeting Attendees

- Doug Benson, City of Rochester
- Josh Artuso, City of Rochester
- Pam Delany, City of Rochester
- Jeffery Mroczek, City of Rochester
- Tony Favro, GTC
- Sean Phelan, RDDC
- Susan Welk Lindsay, City of Rochester / Visible Rochester
- Kimberly Baptiste, Bergmann Associates
- Sue Steele, Bergmann Associates
- Barbara Schwarzenbach, Cloud Gehshan Associates

Meeting Summary

Presentation of Schematic Design and Discussion

The purpose of Meeting #4 was to present initial work developed in association with Phase 2 of the Wayfinding project.

Districts

An updated downtown district map was distributed based on feedback received at committee meeting #3 and public open house #1.

Committee agreed to the following:

- Midtown district would be limited to area south of Main Street.
- Grove Place boundaries should extend to inner loop.
- Government District should be renamed. New name to be discussed in follow-on working sessions of the steering committee. Ideas discussed for consideration include Four Corners and State Street District.
- Possibly providing direction to outlying districts (such as Susan B. Anthony) and nearby destinations even if they are not within official study area boundaries.

Destinations were also revisited and have been updated based on previous comments.

- Cloud Gehshan will update their Schematic Design book to account for updated destination list.
- Trailheads should also be added as destinations so they show up on directional signage.

• Consultant team to review abbreviations of destination from vehicular system to ensure continuity between vehicular and pedestrian wayfinding systems.

Signage Criteria, Locations and Sample Journey

Bergmann Associates distributed and reviewed three new maps that identified the proposed signage hierarchy, criteria for sign placement, locations of proposed signage system and sample journey #1.

Signage Criteria Map:

• Additional "nodes" to be added at each intersection along Main Street.

Signage Location Map:

- Bergmann to revisit signage on Main Street to identify additional kiosk locations.
- Street names to be added to map.
- Kiosk on State Street at Inner Loop.
- Revisit signage hierarchy in vicinity of Corn Hill / Exchange Boulevard per committee members comments.

Sample Journey

 Depict 2 to 3 additional sample journeys as examples. Good example may be Corn Hill to Eastman Theatre.

Schematic Design

Cloud Gehshan presented a Schematic Design book to take the committee through the design process. The following key comments and decision resulted from a review of this document and associated three signage concepts:

General

- Maps in Schematic Design book should be updated to reflect full CC Zoning District as
 portrayed on Bergmann maps to include small portion of Corn Hill and all areas to the west
 and east of Inner Loop that fall within the CC Zoning District boundaries.
- Brown's Race reference should be deleted from "High Falls" District throughout.

1.4 and 1.5 - Destinations

Bergmann and Cloud will work together to update destinations list and identify
abbreviations, considering those already developed for vehicular system. Some
discrepancies may be required as a result of less space available on pedestrian signage. The
final destinations list and abbreviations will be provided to the committee for final approval
at an upcoming working session.

1.10 and 1.11 - Maps

- Discussion of radius line on map depicting 5 minute walk. Majority of committee members agreed that is should remain as a good reference for pedestrians to gauge distances.
- Make sure boundaries are consistent. Add district names, including outlying district names such as Susan B. Anthony, Frederick Douglas, and Corn Hill.
- Consider making grey outlying area lighter so center city really pops.

1.12 - Fonts

• Confirm there is no federal funding requirement for font styles and sizes.

Schematic Design

- Like City logo and idea that icon can be interchangeable.
- Like ability to add a whimsical element to the back of the kiosks (interpretive, fun facts, etc.)
- Like tagline "Walk Center City"
- Concept 2 / Option B of Midblock Map...like modern lines with classic / traditional character.
 Modify kiosk in Concept 2 to better incorporate mix of modern and traditional consistent with design of midblock map. Provide updated kiosk design back to committee for review and discussion at one of the committee working sessions.
- General consensus favored Concepts 1 and 2. Concept 3 may be too simple and contemporary.

Public Open House

Public Open House #2 is scheduled for September 13, 2011 at City Hall – Council Chambers from 5-8 PM.

Next Steps

- Provide Sean Phelan boards to display at Downtown Information Center and RDDC luncheon on 9/28. Boards should be self-explanatory and include a "fun" exercise for viewers that also provides meaningful feedback.
- Committee members shall meet independently of consultant team over course of September and October to discuss design aesthetic and preferred design alternatives for wayfinding program.

DECISIONS TO BE MADE BY COMMITTEE AT UPCOMING WORKING SESSIONS

Destinations

1 After list with proposed abbreviations provided by Bergmann, confirm and approve list and abbr.

Districts

2 Identify alternate name for "Government" District.

Information Hierarchy

- 3 Do you think the signs should direct to:
 - A) destinations within a quadrants only, then to other quadrants
 - B) destinations within a district only, then to other districts and quadrants
 - C) destinations within a certain radius including quadrants and/or districts
- 4 If you answered C, then do you think:
 - A) it is easier for the visitor to have the destinations be grouped by quadrants and sit within a color coded band? (see information architecture 1)
 - B) The destinations should be grouped and sit within a neutral color band? (see information architecture 2)
 - C) Do you think there should be a combination of both approaches? (not shown, would need to revise information architecture 3)

Design

- 5 Which design direction do you prefer?
 - A) Traditional
 - B) Traditional with contemporary approach
 - C) Modern
- 6 Do you think the headers should use the
 - A) city logo
 - B) unique icon for each quadrant (icons to be developed in a separate study)
 - C) unique icon for each district (icons to be developed in a separate study)
- 7 If you like design concept A (traditional) do you prefer:
 - A) a black sign (with gold or white icon)
 - B) a brick colored sign to relate to the architecture of Rochester

8 Do you agree the colors for the quadrants should be consistent with those on the vehicular system?

Major Kiosk

Major Kiosk is for overall city study area and is labeled City of Rochester.

- 9 Do you agree with following key features to include on Major Kiosk? Please delete or add features as you see fit.
 - Map oriented as head's up
 - Study area and part of surrounding area
 - Genesee River and Main Street
 - Quadrants
 - Districts
 - Streets
 - Key features such as parks & landmarks
 - Visitor parking lots and garages
 - You are here star
 - 5 minute walking radius
 - Trails and trail heads
 - Legend
 - Major transit stops
 - Help info: phone numbers for organizations that may provide addt'l information
 - Room for QR code and web site info
 - Key map showing major road network
 - Building footprints?

Minor Kiosk

- 10 Should the minor kiosk map feature?
 - A) either the west or east side of the study area in which its located
 - B) the quadrant in which its located
 - C) the district in which its located
 - D) centered on the current location and at a larger scale than the Major Kiosk (can include multiple districts and quadrants depending on location)
- 11 Do you agree with following key features to include on Minor Kiosk? Please delete or add features as you see fit.
 - Map oriented as head's up
 - Study area and part of surrounding area
 - Genesee River and Main Street

- Quadrants
- Districts
- Streets
- Key features such as parks & landmarks
- Visitor parking lots and garages
- You are here star
- 5 minute walking radius
- Trails and trail heads
- Legend
- Major transit stops
- Help info: phone numbers for organizations that may provide addt'l information
- Room for QR code and web site info
- Key map showing major road network
- Building footprints?

Mid-block map

- 12 Do you agree with following key features to include on Mid-block map? Please delete or add features as you see fit.
 - Study area
 - Genesee River and Main Street
 - Ouadrants
 - Districts
 - Key streets
 - Key features such as parks
 - Visitor parking lots and garages
 - · You are here star
 - 5 minute walking radius
 - Help info phone number

Trailblazers

13 Do you like the idea of a small sign that can be used to trail blaze a specific walking route, heritage trail or tell interpretive stories?

Center City | Circulation and Pedestrian Wayfinding Study

Public Meeting No. 1 June 29, 2011 • 4:00 − 0:00 PM

Meeting Attendees

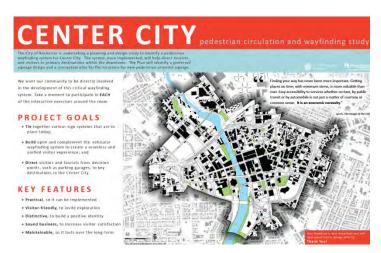
- (1) Doug Benson, City of Rochester
- (2) Josh Artuso, City of Rochester
- (3) Kimberly Baptiste, Bergmann Associates
- (4) Mark Johns, Bergmann Associates
- (5) Sue Steele, Bergmann Associates
- (6) Jeffery Mroczek, City of Rochester
- (7) Tony Favro, GTC
- (8) Susan Lindsay, City of Rochester / Visible Rochester
- (9) Marcia Barry, City of Rochester
- (10) Patti Donoghue, Visit Rochester
- (11) John Campolieto, City of Rochester
- (12) Tom Hack, City of Rochester
- (13) Mike Alexander
- (14) Mike Governale
- (15) Bill Collins
- (16) John Lam
- (17) Douglas Fisher

This meeting was held to introduce the public to the Center City Circulation and Pedestrian Wayfinding Study. The open house meeting included four stations that illustrated the existing condition analysis and solicited feedback from attendees on various elements that will be used to develop the signage concepts during the next phase of design. The attendees were given a handout (attached) which explained the project goals and identified the project schedule. The following is a brief summary of the items discussed and feedback received at this meeting:

Meeting Summary

STATION No.1: Welcome and Introduction

- 1. This station included a board with a basic introduction to the project.
- 2. Attendees were asked to sign in and encouraged to review a draft report during their visit.
- 3. No comments were received at this station.



Introduction and Welcome Board

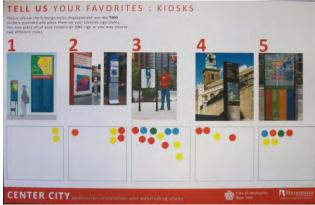
Public Meeting #1

Page 1 of 7

STATION No.2: Sign and Kiosk Design Styles

1. Attendees were given four stickers to rank design style. Attendees were asked to place 2 stickers on their preferred style of the directional signs and 2 stickers on their preferred kiosk design style. Attendees were informed that both stickers could be located on one image, or they could be placed each sticker on two different images.





Direction Signage Styles

Kiosk Style

2. The two most preferred directional sign styles are depicted in the images below:



Style No. 1 Preferred Directional Sign Style



Style No. 5 Second Most Preferred Directional Sign Style



Style No. 3 Preferred Kiosk



Style No. 5 Second Most Preferred Kiosk

- 3. Comments left at this station include:
 - a. Like the circles that represent walking distances in minutes. People should know how far they are from something.
 - -AGREE (walking/cycling times and distances)
 - b. Directions to Southwedge, East Avenue, Art Walk.
 - c. Strong need to link the existing trails to overall plan (i.e. history trail, Genesee Riverway Trail, etc).
 - d. Shape and color of signs should be unique so that visitors easily pick them out from all other signage.
 - e. N/S/E/W indicators should be included so traveler can orient themselves.
 - f. #4 directional style is nice, but it does not show arrows to any destinations. If signs below were co-located with arrows I would choose with design.

STATION No.3: District Icons

- 1. The district map (below) was presented to a smaller group during a luncheon earlier in the afternoon, the boards were presented again at the open house. The comments drawn on both overall district map include:
 - Divide 'Four Corners' and 'Cascade' at Main Street,
 - add 'Canal District' south of Main Street;
 - revise the north part of 'Four Corners' to 'Government District'
 - combine Washington and Manhattan Districts and use a 'PLAY' theme (Strong and Geva)





District Map

District Map

2. Attendees at the afternoon luncheon and at the public meeting were asked to suggest icons for each of the 9 districts identified on the district map. The following suggestions were made:

Cascade

Suggested name: Canal District or Bridge Square Clock kiosk sculpture Re-watered canal Public art along canal Aqueduct Rochester's heritage trail banners Arts Craft Optic Building, Buckingham Commons



Icon Suggestions

Brown's Race High Falls

Falls, High falls Water, water, everywhere Watered section of brown's race Ponte de Rennes bridge Celebrate cool old industrial buildings

Four Corners

Suggested name: Government District

2 (the number) Powers Building

Government District (star symbol)

Money/Government

\$ (dollar sign)

City Hall

Aqueduct/Canal District

Empty Square

Top Hat

St. Paul Quarter

Little 'S'

Water Street Music Hall

Water Street

Last survivals of downtown's post-milling industrial heritage Brick

St. Joseph's Square

Steeple (Bell Tower)

Railroad Station

'Hinge' Per pedestrian route as shown on that board - icon Linking view from Eastman Theater and from Falls Field

Grove Place

Brownstone Apartments

Wonderful Historic Area

Selden's Workshop (image of a car)

Brick

Street Art

Decorative Benches

Windsor Streets

Formal

East End

People

Gibbs Street

Sagamore

Music, Music Note, Eastman Theater, Guitar or Trumpet,

Spontaneous Outdoor Live Music, Jazz Festival

Entertainment, The Little (Movie Theater), Bars

Spot Café

Arenas Florist

Magnificent Church garden

Pocket Parks

Historic Walking Area



Icon Suggestions



Icon Suggestions



icon suggestions

Center City Circulation and Pedestrian Wayfinding Study

MEETING SUMMARY

Manhattan Square

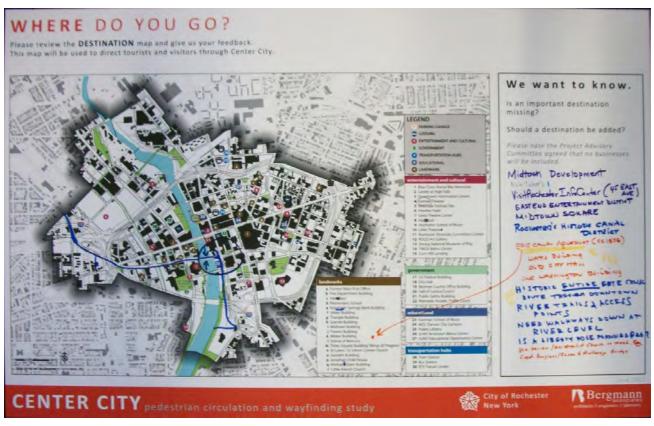
Manhattan Square Park, Water Fountain, Skating Rink Kids Playing Space Frame Concrete, Concrete, Everywhere Strong Museum, Museum of Play Opportunity

Washington Square

The Monument
GEVA Theater
Central Library
St Mary's Church
Wonderful Meditation Garden
Hot Dog Vendor
Farmer's Market
Capron Street Lofts

STATION No.4: Destinations and Sign System Feedback

Two boards were located at this station, one asking attendees to review and comment on the proposed destinations (below) and another to ask for additional feedback on the preferred Pedestrian Routes, Gateways, and Intersections (next page). See the comments provided on each board below.



Destination Map

Comments on Destinations:

Revise several spelling and location errors.

Landmarks:

Rochester's Historic Canal District

Erie Canal Aqueduct

Watts Building

One Washington Building

Historic ENTIRE Erie Canal Route

Unitarian/Universalist Church on Washington Sq.

Frederick Douglas/Susan B Anthony Bridge

Entertainment/Cultural:

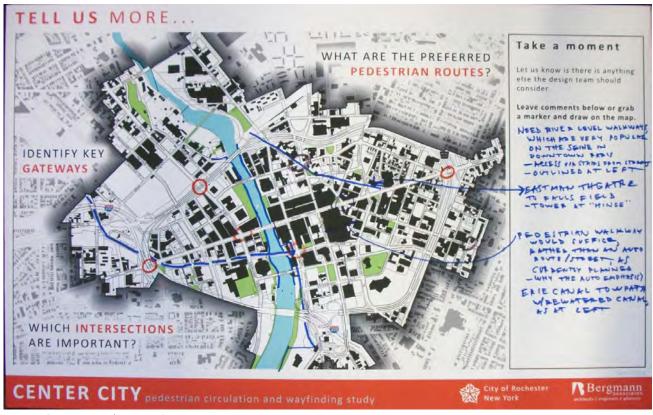
River Trails and Access Points

VisitRochester Info Center (East Avenue)

Nick Tahoe's

Midtown Development

East End entertainment District



Routes, Gateways, and Intersections Map

Comments on Routes, Gateways, and Intersections:

Key Gateways:

West - Main St/Broad St, North - State St/Inner Loop, East - Main St/Inner Loop

Important Intersections:

State St/Main St, Broad St/South Ave, East Ave/Main St (at Liberty Pole)

Routes:

- Need a river level walkway, which are very popular on the Seine in downtown Pairs (access via stairs from street as indicated on map in blue lines along river),
- Eastman Theater to Falls Field with the Bell Tower at the 'Hinge',
- (at Midtown redevelopment site) A pedestrian walkway would suffice, rather than an auto route (street), as currently planned why the auto emphasis?
- (at broad street) Erie Canal Towpath with re-watered canal

General Comments/Discussion

- The suggestion was made to include technology and digital wayfinding as part of the signage recommendations.
 - a. The project team will make general recommendations regarding the incorporation of technology with the wayfinding system.
- The suggestion was made to include a public transit representative on the steering committee.

Center City Circulation and Pedestrian Wayfinding Study Public Meeting #1 Page **7** of **7**